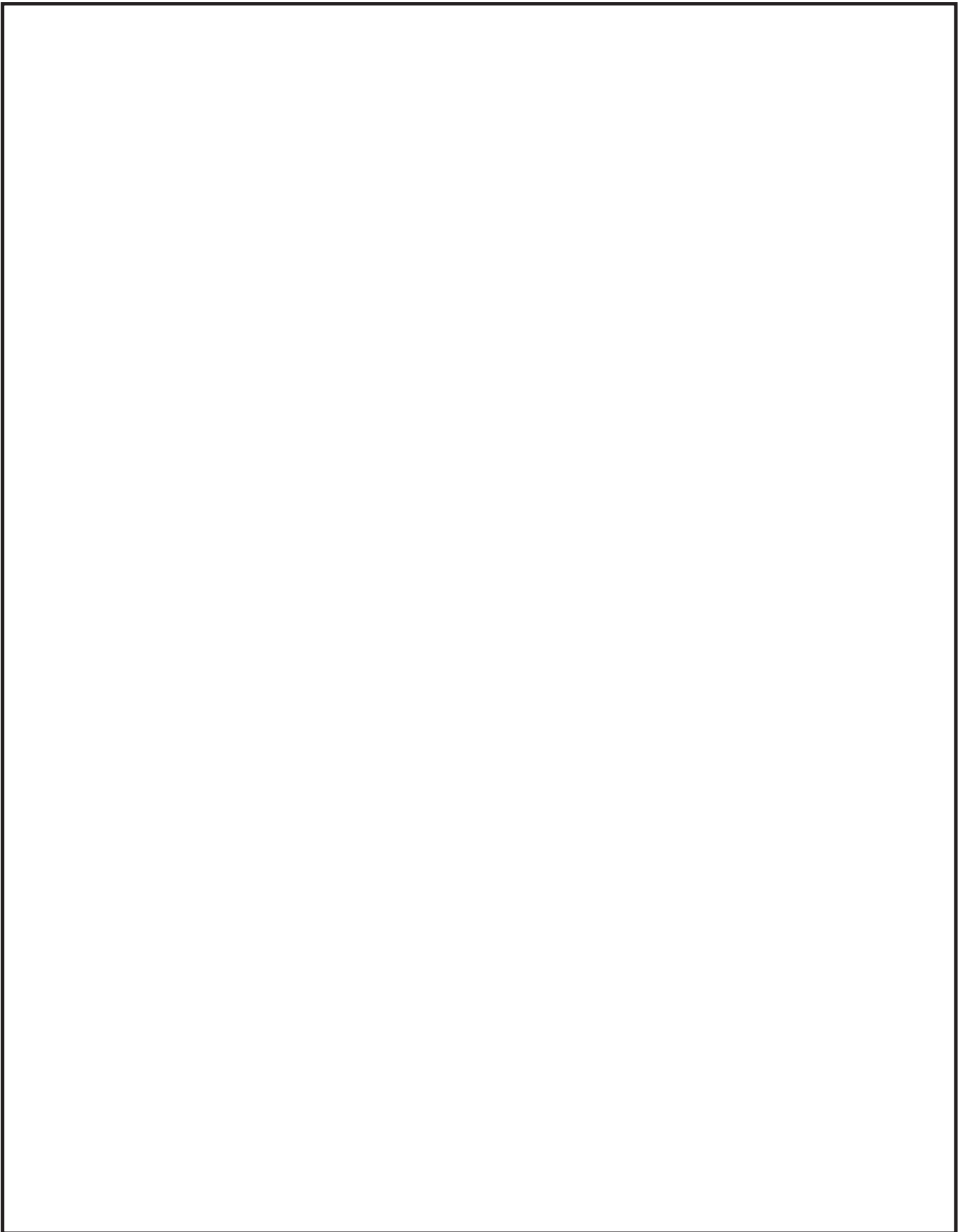


Moving **People.** Moving **Communities.**

CATA FISCAL YEAR 2011 ANNUAL REPORT OCTOBER 1, 2010–SEPTEMBER 30, 2011



CATA Mission Statement: CATA provides a variety of quality transportation services that are safe, timely and cost-efficient, responding creatively to the diverse mobility needs of the region, and delivered by dedicated employees in a professional manner.



FY11 CATA LEADERSHIP

OCTOBER 1, 2010–SEPTEMBER 30, 2011

2010/2011 CATA BOARD OF DIRECTORS AND CEO/EXECUTIVE DIRECTOR



Peter A. Kuhnmuench
Board Chair
City of Lansing



Joseph Sambaer
Vice Chair
Lansing Township



Patrick Cannon
Secretary-Treasurer
Meridian Township



Sandra L. Draggoo
CEO/ Executive Director



Douglas Lecato
Delhi Township



Robin Lewis
City of Lansing



Ralph Monsma
City of East Lansing



Patricia Munshaw
Meridian Township



Robert W. Swanson
City of Lansing



Nathan Triplett
City of East Lansing



Anne Wilson
City of Lansing



Mark Grebner
Ingham County
Non-Voting Representative



Michael A. Rice
Michigan State University
Non-Voting Representative

FY11 CATA LEADERSHIP
OCTOBER 1, 2010–SEPTEMBER 30, 2011

**2010/2011 CATA
EXECUTIVE STAFF**

Sandra L. Draggoo
CEO/Executive Director

Debbie Alexander
Assistant Executive Director

Craig Allen
Director of Maintenance

Janice Kidd
Director of Finance

Laurie Robison
Director of Marketing
(as of July 2011)

Pat Gilbert
Director of Marketing
(through May 2011)

Dwight D. Smith
Director of Operations

**2010/2011 AMALGAMATED
TRANSIT UNION (ATU) #1039
LANSING, MI**

Steven Soliz
President
(as of July 2011)

Michael Cullimore
President
(through June 2011)

Randy Steinhauer
Vice President
(as of July 2011)

Steven Soliz
Vice President
(through June 2011)

Kathleen M. Kelley
*Recording Secretary &
Financial Secretary*

Committee Persons

As of July 2011:

Donald Bean

Michael Cox

Brian Gould

Matthew Greene

Harold G. Noble

Natalie Stone

Through June 2011:

Donald Bean

Phillip Bean

Michael Cramer

Raymond Doty

David Stanfield

Natalie Stone

**2010/2011
LOCAL ADVISORY
COMMITTEE (LAC)**

Alphonse Swain
Chairperson
Capital Area Center for
Independent Living

Deb Wiese
Vice-Chairperson
Michigan Rehabilitation
Services

Patrick Cannon
LAC Liaison
CATA Board Member

Elma Arnold
Citizen Representative

Frank DeRose
Tri-County Office on Aging

Laura Fortino
Citizen Representative

Susan Langendonk
Ingham Intermediate School
District

Paul Palmer
Citizen Representative

Alicia Paterni
Capital Area Michigan Works!

Mitch Tomlinson
Peckham Vocational
Industries, Inc.



March 2012

Public transportation is a multi-faceted industry. We are humbly reminded of this fact each year as we prepare our annual report. In fiscal 2011, CATA celebrated a number of successes, and embraced new challenges. We embarked on new endeavors while continuing our commitment to quality transportation on behalf of those we serve in the Greater Lansing area.

In the public transportation industry, ridership is the fundamental component by which agencies measure their performance. Ridership tells us a lot about the overall operation on a very definitive level – as specific as how many passengers ride a particular bus at a certain hour of the day, or how many riders board at a single bus stop. In fiscal 2011, CATA reached **a new 40-year ridership high**, providing 11.8 million rides. Our previous ridership record was set back in 2009 at 11.4 million. This growth in demand speaks volumes about our community – and about us. Residents are increasingly committed to making lifestyle changes and choosing public transportation as the transportation mode of choice. Just as important, they depend on us, and we deliver responsibly!

CATA has undertaken several initiatives to improve aspects of our current services that have a direct impact on our customers and our community. We have made great strides in 2011, utilizing **Global Positioning System (GPS)** to track buses; pursuing a new mode of public transportation – **Bus Rapid Transit (BRT)** – to improve travel along our area’s primary corridor; supporting regional development with **First Fridays**; and contributing to **environmental efforts** (hybrid vehicles, recycling programs, clean commute programs) – these are but a few of our many undertakings. In addition, fixed-route customers are experiencing first-hand how CATA’s advances in **Automated Vehicle Location (AVL)** technology benefit their daily commute. **Facebook** and **Twitter** allow CATA to engage new audiences and stay connected to our customers 24/7. As we progress with these and other initiatives, we build ridership and inspire community growth.

Our support base is equally multi-faceted. Non-riding taxpayers, loyal customers, occasional passengers, dedicated employees, as well as supportive community partners and businesses all contribute to CATA’s success. Federal, state and local dollars provide financial support for our many initiatives. We are immensely grateful for and fortunate to have such strong community and public backing. We remain committed to providing those we serve with the very best public transportation system!

CATA will reach yet another milestone as we approach our 40-year anniversary in 2012! We look forward to including the community, our employees and retirees in celebrating the many achievements of our agency.

Sincerely,

Peter A. Kuhnmuench
FY2011 Board Chair

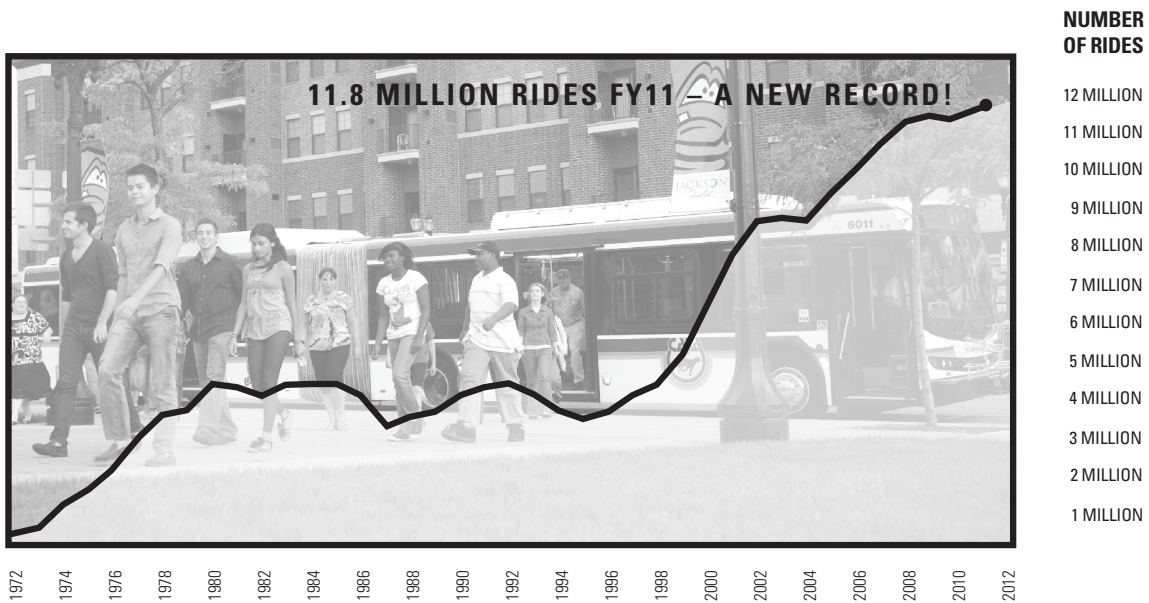
Sandra L. Draggoo
CEO/Executive Director



FY11 IN REVIEW

CATA Riding High with Record Ridership

Passenger trips totaling 11,821,761 in fiscal 2011 marked a new CATA record and raised the bar for future ridership goals. This new 40-year record high surpassed last year's 11.35 million rides by 4 percent – nearly 475,000 additional rides. Both fixed-route and Paratransit services realized a 3 to 5 percent gain. The increase in demand for CATA services was evident over most of the year. This growth coincides with recent national ridership increases, which occurred despite the financial challenges facing transportation agencies across the country. CATA's previous ridership high was set in 2009 at 11,373,800.



Hall of Fame Celebrates CATA Leader



CATA's CEO/Executive Director, Sandy Draggoo, was inducted into the Michigan Women's Hall of Fame at the start of the fiscal year. The Michigan Hall of Fame was the first of its kind to recognize high-achieving women of an individual state. More than 250 women have been named to this esteemed body. Sandy is one of the first women in the country to lead a public transportation system. She was honored with this prestigious award for her leadership and service to CATA as well as her work in public transportation at the state and national levels.

FY11 IN REVIEW

Corridor Study Moves Forward with BRT

During the past two years, regional study partners from the public and private sectors have researched options to address transportation issues along the eight-mile Michigan/Grand River Avenue corridor between the Capitol building and the Meridian Mall. The result of this research was the selection of Bus Rapid Transit (BRT) as the Locally Preferred Alternative for corridor roadways.

BRT uses high-capacity buses operating in dedicated center-running bus lanes that serve elevated stations to provide a service similar to light rail but at a much lower cost. BRT runs faster than regular bus service because it has fewer stops and is less affected by automobile traffic congestion. New BRT systems in other cities have served as a catalyst for economic development and revitalization along similar corridors.

The study partners, led by CATA, made their recommendation to the CATA Board of Directors in February 2011. The Board voted unanimously to adopt BRT as the Locally Preferred Alternative and authorized the submission of an application for admission into the Federal Transit Administration (FTA) Small Starts program.

The program provides substantial funding for construction of new rapid transit projects like BRT. Since Board approval, application documents were formally prepared for submission in 2012.

The Overall Goal: Provide and maintain a safe and sustainable multi-modal transportation system along the Michigan/Grand River Avenue corridor for the efficient and safe movement of people and goods that supports local and regional goals for land use, stimulates economic development and investment, ensures social equity, promotes environmental quality and enhances the overall quality of life.

Federal Dollars Address Storage

Facility Limitations

Until recently, CATA maintained the same bus storage facility it had acquired in the late '70s. Over time, service expansions, added routes and exploding ridership spurred the need for a larger fleet to meet customer demand. These additional buses exceeded the capacity of the original indoor storage building. The American Recovery and Reinvestment Act (ARRA) and federal capital dollars have allowed us to make much-needed renovations and expansions to this site.



After an overhaul of the existing storage area and a 25,000-square-foot expansion to the south end of the building, work commenced this past year on an additional 40,000 square feet to the north. The project is slated to be completed in the summer of 2012. All CATA vehicles – buses, transport vans, service trucks and support vehicles – will then be housed inside a 127,000-square-foot storage facility. Storing vehicles in a secure indoor environment will decrease fuel consumption during start-ups and increase vehicle longevity.

FY11 IN REVIEW



Regional Collaboration + Fun = First Fridays

A new initiative to spur economic development, boost local business and showcase the Greater Lansing area kicked off in April 2011. On the first Friday of every month, area restaurants, galleries, retail stores and theaters celebrate First Fridays by offering unique specials, extended hours and a variety of entertainment. First Fridays inspires people to venture out into the community and experience the area's culture, cuisine and entertainment. The endeavor originated with CATA and is being coordinated by a number of partnering organizations in the region.

On First Fridays, CATA provides free system-wide transportation. Free fares are underwritten, in part, by Team Lansing Foundation. Cooley Law School also supported initial efforts with additional underwriting dollars. Free rides begin at 5:30 p.m. on Entertainment Express and at 7:00 p.m. on all evening services system-wide. Participating businesses are listed on the First Fridays website – LansingFirstFridays.com – along with First Fridays specials.

***Bust the Bus* Benefits Community**

CATA's ATU Local #1039 partnered with members of Eatran's ATU Local #1761 in April 2011 to collect food for the Mid-Michigan Food Bank. *Bust the Bus* was the second annual joint effort of this kind for the two locals. The food collections took place outside local Kroger stores, filling two large buses and a small bus. The combined effort totaled 1,432 pounds of non-perishable food as well as nearly \$1,600 in cash donations for the food bank.



Entertainment Express Service Doubles Along the Corridor

Service levels on Entertainment Express doubled last year when a second trolley took to the Michigan/Grand River Avenue corridor in conjunction with First Fridays and later with Spartan Service—the additional service that operates during MSU fall and spring semesters. The incremental trolley service addressed ridership spikes during periods when demand is greater – free rides on First Fridays and student presence at MSU.

Along with the 15-minute trolley service, CATA introduced a \$25 Entertainment Express Annual Pass. Unlimited trolley rides for the year give Michigan/Grand River Avenue passengers the advantage of boarding whenever and wherever along the route without having to pay repetitive fares.

Enhancements to the route, bus stops, vehicles and marketing in 2010 resulted in significant ridership increases, which continued in fiscal 2011. Entertainment Express surpassed last year's ridership by 3,000 trips, for a five-year record high 14,200 rides.

FY11 IN REVIEW

Buses to Accommodate More Bicyclists

CATA was awarded federal grant dollars in the summer of 2011 to replace bike racks on more than half of its fixed-route fleet. The project was one of several in the state of Michigan that were earmarked for federal support through the transportation enhancement fund. The new racks accommodate up to three bicycles, replacing current racks designed to carry only two. New bike parking loops will also be placed along primary CATA routes. Thanks to the Tri-County Bicycle Association's commitment to the grant's local match requirement, the balance of the costs associated with this project have been covered.

CATA Cruises to Fun in the Sun

As one of Ingham County's premier public parks, Hawk Island in South Lansing offers a variety of summer activities, including the popular Splash Pad® water park, boating, swimming and fishing. The park became a new destination for CATA last summer, providing visitors a convenient alternative to getting to the park. Route 18 operated over a 12-week period (mid-June through early September), traveling between the South Pennsylvania Meijer and Hawk Island every Friday, Saturday and Sunday throughout the summer. The new seasonal route generated 1,245 rides.

CATA Executive Staff Member Elected to State Association

Debbie Alexander, Assistant Executive Director at CATA, was elected President of the Michigan Public Transit Association (MPTA) in August 2011. She will serve a one-year term. MPTA is a non-profit organization committed to advocacy work with Michigan's Executive and Legislative branches and the Michigan Department of Transportation (MDOT). CATA has been a member of this statewide association since its inception in 1976.

CATA Recognized for Contributing to Area Sustainability

In the spring of 2011, CATA was recognized by the Tri-County Environmental Leadership Award for extraordinary measures taken to demonstrate waste reduction and a cleaner, greener environment. The award was based on CATA's sustainability efforts in:

- **Recycling Programs** – CATA works with waste management companies to determine the most efficient and beneficial ways to recycle various materials such as oil, paper, tires, tin and metal, plastic, batteries, ink toner and printer cartridges and antifreeze.
- **Clean Commute** – CATA's Clean Commute Program provides information on commuting alternatives such as biking, busing, walking, carpooling and vanpooling. The program now has over 1,400 participants that contribute to a cleaner environment.
- **Hybrid Buses** – 23 percent of CATA's fixed-route fleet is comprised of hybrid vehicles. Hybrid buses cut emissions by 90 percent compared to conventional buses and increase fuel economy by 20 percent or more.

FY11 IN REVIEW

Social Networking Expands CATA's Reachability



Social media allows CATA to reach new audiences and educate, engage and interact with followers. With Facebook, CATA is able to network with those who “like” keeping up with what’s happening at CATA. Twitter provides another medium for customer interaction with “tweets” or short messages about CATA events and changes in service, detours, delays, etc. CATA’s Clean Commute Options Program has been engaged in social networking via Facebook, Twitter and YouTube, keeping followers current on commuting issues. Check us out at these sites:

[Facebook.com/rideCATA](https://www.facebook.com/rideCATA)

[Facebook.com/CleanCommute](https://www.facebook.com/CleanCommute)

[Twitter.com/rideCATA](https://twitter.com/rideCATA)

[Twitter.com/CleanCommute](https://twitter.com/CleanCommute)

[YouTube.com/CleanCommute](https://www.youtube.com/CleanCommute)

Tracking Technology Provides Advancements in Service Efficiencies

Automated Vehicle Location (AVL) technology was introduced first in the Paratransit Department, which manages all non-fixed route services. All vehicles in the Paratransit fleet – small buses, medium buses and vans – are equipped with AVL equipment to provide:

- GPS location tracking of each vehicle
- Streamlined communication between bus operators and dispatchers via data terminals in buses
- Operators with more precise directions to customer locations
- Single point control of all on-board technology

The same GPS technology was extended to fixed-route service in 2011 to provide CATA, and ultimately its customers, with real-time data. GPS tracking matches the location of each bus to the scheduled trip times to assist bus operators in their on-time performance at each bus stop. Data collected while buses travel along routes is used to manage the fleet more efficiently and make operational adjustments. AVL also counts passenger boardings and deboardings, which will aid in service planning. Knowing which trips and bus stops are used most will help address efficiencies, particularly where the demand is greatest. Customer access to real-time data – at the bus stop level – will be accessible through SMS (text), email and web inquiries in the fall of 2012.

Over time, data collected from this automated tracking system will be used to improve long-term transit planning and system performance. The funding for the AVL program was derived from federal and state grants.

CATA SERVICE AREA AT A GLANCE

CATA provides a variety of public transportation services in the Greater Lansing and outlying areas. The 559-square-mile service area spans all of Ingham County and extends into portions of Eaton (Delta Township) and Clinton counties.

Zone Fare System

Zone 1—covers the CATA service area described above with the exception of most of Delta Township. Standard CATA fares apply in Zone 1.

Zone 2—covers most of Delta Township. Higher fares apply when boarding CATA vehicles in this zone as follows:

- Fixed-route customers boarding Route 3 west of Waverly Road.
- Spec-Tran customers boarding in most of Delta Township. Boundaries vary somewhat from fixed-route due to Americans with Disabilities Act (ADA) regulations.

Service Types	Lansing	East Lansing	Lansing Township	Delhi Township (Holt)	Meridian Township (Haslett/Okemos)	MSU	Dansville	Leslie	Mason	Onondaga	Stockbridge	Williamston/ Webberville
Fixed-Route	X	X	X	X	X	X						
Limiteds	X	X			X				X			X
Entertainment Express	X	X										
Spec-Tran	X	X	X	X	X	X						
Rural Service							X	X	X	X	X	X
Redi-Ride				X	X				X			X
Connector	X			X	X				X			X
Shopping Bus	X	X	X	X	X							
MSU Lot Link						X						
MSU Night Owl						X						

Serving Greater Lansing since 1972, the Capital Area Transportation Authority was formed under Act 55 (Public Acts of Michigan 1963). The Authority’s governmental membership includes the cities of Lansing and East Lansing, and the townships of Delhi, Lansing and Meridian. CATA also provides transportation services under contract with Ingham County, Michigan State University, Meridian Township and private apartment complex owners. At its inception in 1972, CATA operated 14 fixed routes and provided approximately 750,000 rides. Today, there are 33 fixed routes and a variety of demand-response services providing 11.8 million rides to area residents. Each service is designed to meet the varied transportation needs of our local population.

CATA PROGRAMS & SERVICES

Fixed-Route Service

Fixed-route service is what most people are familiar with – big buses traveling regular routes at scheduled times throughout the Greater Lansing area. CATA operates 33 fixed routes, including campus bus service for Michigan State University, which runs 24/7 during the fall and spring terms. Demand for fixed-route service rose 4.5 percent. Growth in both urban (Routes 1 – 26) and MSU campus service (Routes 30 – 39) contributed to the additional 479,200 rides provided.

Entertainment Express

CATA's Entertainment Express is the trolley connection to the nightlife along the Michigan/Grand River Avenue corridor. The Entertainment Express operates evenings and late nights Thursday through Saturday between Lansing and East Lansing downtown districts. Entertainment Express bus stops, located near the corridor's entertainment venues and high-density residential areas, are marked with trolley stop signs along the route.

Entertainment Express attained a five-year record high of 14,200 rides. Doubling service to meet demands during First Fridays and Spartan Service periods contributed to the 38 percent increase in ridership – up by 3,000 trips.

Commuters Ride the Limiteds

During weekday morning and afternoon rush hours, CATA offers commuter services between the southern and eastern regions of the service area, and downtown Lansing. The Mason Limited and the Williamston/Webberville Limited buses pick up customers in their respective communities, and travel directly to downtown Lansing, making limited stops for a faster commute. The Route 41 Limited (previously Route 1 Limited) provides express service between the Meridian Mall and downtown

Lansing. The three Limited services accounted for nearly 41,300 rides – a 15 percent increase from fiscal 2010.

Spec-Tran

Spec-Tran is CATA's advance-reservation service for persons with disabilities who are unable to use fixed-route buses. Spec-Tran service is provided with small lift-equipped buses and low-floor vans. The service operates seven days a week. Customers are certified in accordance with the ADA. Passengers took 338,270 rides, increasing demand by 3.9 percent despite double fares in Zone 2 (portions of Delta Township). This service is partially funded by Ingham County.

CATA Rural Service (CRS)

This advance-reservation, curb-to-curb service operates in the outlying areas of Ingham County. CRS can be used for any trip purpose within the rural Ingham area. Rides are provided Monday through Friday. This service is funded by Ingham County. Ridership gains of 2.5 percent translated to nearly 47,000 trips over the year.

Redi-Ride

This curb-to-curb, advance-reservation service operates in Delhi and Meridian Townships, and in the Mason and Williamston areas. Rides are provided Monday through Saturday. The Meridian Redi-Ride service is funded by Meridian Charter Township. Ingham County funds both the Mason and Williamston Redi-Rides. The four Redi-Rides achieved a slight increase in ridership, reaching 53,150 for fiscal 2011.

CATA PROGRAMS & SERVICES

CATA Connector

CATA Connectors provide regularly scheduled small-bus service; connecting outlying Ingham County communities and Lansing. No reservations are necessary. The service operates Monday through Saturday. The Mason Connector operates between the Mason Meijer and the South Pennsylvania Meijer, via Cedar Street. The Williamston/Webberville Connector travels from Webberville through Williamston to the Meridian Mall, via Grand River Avenue. Both routes recorded substantial increases, resulting in an overall 20.9 percent gain or 2,860 additional rides. In total, 16,560 Connector rides were provided. Ingham County funds this service.

Shopping Bus

CATA provides regularly scheduled transportation between area senior housing complexes, grocery stores and shopping centers. The Shopping Bus operates Monday through Friday; traveling to major shopping locations each week. Reservations are not required. A greater demand for trips to shopping outlets translated to an increase of 17.2 percent. Senior passengers took 10,255 rides in fiscal 2011. This service is funded by an MDOT grant.

Lot Link & Night Owl

These advance-reservation services operate on the MSU campus during fall and spring semesters. Both services provide curb-to-curb transportation. The Lot Link travels between MSU's three main student parking lots and other campus locations. The Night Owl operates late nights and early mornings when other CATA services are not running. Evening and weekend trips amounted to 12,594 rides on these two services overall.

Accessibility

CATA vehicles and facilities are accessible to persons with disabilities. Service animals, such as guide dogs, are always welcome on CATA vehicles. Large fixed-route buses have automated audio systems that announce major intersections and bus boarding areas. Passengers waiting at bus stops hear route names and numbers announced when the bus arrives at the stop. The CATA website provides route schedules and service information in several accessible formats including MP3 files. Large-print and audio cassette tapes of all route schedules are available through CATA Customer Service. CATA bus-hailing kits are also available to customers. The kits contain route number cards designed to signal operators at bus stops served by more than one route.

Bike Racks and Lockers

Large CATA fixed-route buses, and some small buses, are equipped with free, easy-to-use bike racks. In addition, CATA offers a bike locker rental program. Lockers are located at the CATA Transportation Center in downtown Lansing and at the East Lansing Division Street parking ramp.

CATA PROGRAMS & SERVICES

CATA Transportation Center (CTC)

The main boarding center for CATA, the CTC, is located in downtown Lansing on Grand Avenue between Lenawee and Kalamazoo streets. This facility is the transfer point for half of CATA's fixed routes. Customer Service Representatives are available at the CTC on weekdays, from 7:00 a.m. to 7:00 p.m. and weekends, from 9:00 a.m. to 5:00 p.m. to assist with trip planning, service information and bus pass sales. The Center also features Greyhound/Indian Trails operations, a security office, indoor seating, restrooms, maps and schedules, a coffee and snack shop, public telephones, change and vending machines and an ATM.

MSU-CATA Transportation Center (MSU-CTC)

The MSU-CTC is the main boarding center for CATA bus routes serving campus. CATA and MSU partnered to build this facility, located on the ground level of the parking ramp (Ramp 1) between North and South Shaw Lanes. It is open 24/7 year-round and offers a number of amenities such as indoor seating, restrooms, maps and schedules, phone access to CATA Customer Service and the Ride Request Line, Sparty Convenience Store, ATM and vending machines.

CATA Clean Commute Options

CATA Clean Commute Options is a free program dedicated to raising community awareness about how they can contribute to cleaner air with alternatives to driving alone. Information is provided to help choose commute alternatives such as the bus, walking and biking. The objective is to improve air quality in the tri-county area. A ride-matching service is also available to those interested in car- or van-pooling. CATA Clean Commute Options will assist you with planning trips between Ingham County and other counties. Commuters can stay current on local commuting issues and options via cata.org, Facebook, Twitter and YouTube.

cata.org

CATA's website provides access to a trip-planning tool, route descriptions, service information, online bus pass sales, Rider Alerts, CATA business opportunities, job openings and much more.

Rider Alerts

CATA customers get up-to-the-minute information on route changes by visiting cata.org or by calling the Rider Alert phone line at (517) 367-7277. The alerts help customers know when their bus is on detour due to road work or when service changes go into effect. Rider Alert subscribers receive notices via email or text messages. The Rider Alert phone line is accessible 24/7.

Facebook & Twitter

Social networking fans can stay connected to CATA and the public transportation industry via Facebook and Twitter. Find out about CATA's latest news and events by visiting us on [Facebook.com/rideCATA](https://www.facebook.com/rideCATA) and [Twitter.com/rideCATA](https://twitter.com/rideCATA). You'll also want to check out CATA Clean Commute Options at [Facebook.com/CleanCommute](https://www.facebook.com/CleanCommute) to stay current on local commuting issues and options for contributing to a cleaner environment.

CATA PROGRAMS & SERVICES

Listening Sessions

Throughout the year, CATA hosts a series of informal one-on-one sessions to give customers an opportunity to share their thoughts and/or concerns with CATA representatives. Listening Session dates are displayed in all fixed-route buses and posted online at cata.org. Sessions are held at the CATA CTC in downtown Lansing and at the MSU-CTC on the campus of MSU.

Community Pride

Throughout the year, CATA responds to opportunities to better serve area citizens. CATA programs such as **Santa Free Rides, New Year's Eve Safe Ride Home, Free Rides on Election Day** and the **CATA Community Health Fair** allow CATA to give back to customers and non-customers alike. CATA also participates in community-sponsored events such as **Be a Tourist in Your Own Town, Silver Bells in the City, Community Connect, Trick-or-Treat on the Square, the Safety Council Patrol Picnic, East Lansing Art Festival, Greater Lansing Folk Festival** and **area parades**. CATA employees give generously to the **Capital Area United Way** campaign, deliver **Meals-on-Wheels** on their lunch hour, and "adopt" **Operation Santa** families at a local elementary school to provide holiday gifts to those in need.

Title VI

CATA services are provided in accordance with Title VI (of the Civil Rights Act of 1964), without discrimination based on race, color, national origin, or other prohibited bases.

CAPITAL AREA TRANSPORTATION AUTHORITY

STATEMENT OF NET ASSETS

	Year ended September 30	
	2011	2010
ASSETS		
CURRENT ASSETS:		
Cash	\$ 637,384	\$ 255,429
Investments	25,746,811	27,175,472
Accounts receivable	2,285,244	432,369
Due from government	6,448,459	2,919,461
Property tax receivable	0	45,669
Inventory	1,211,204	1,018,694
Prepaid expenses	608,724	430,190
TOTAL CURRENT ASSETS	36,937,826	32,277,284
CAPITAL ASSETS - net of depreciation	43,810,669	42,074,001
TOTAL ASSETS	\$ 80,748,495	\$ 74,351,285
LIABILITIES		
CURRENT LIABILITIES:		
Accounts payable	\$ 2,815,818	\$ 1,377,788
Accrued payroll	267,802	204,469
Accrued pension	0	508,328
Accrued interest	29,286	43,127
Accrued vacation, incentive and sick pay	1,033,063	1,009,830
Current portion of capital lease obligations	903,940	870,722
Reserve for workers' compensation claims	63,502	90,341
Reserve for health insurance costs	571,012	543,913
Other current liabilities	347,396	221,371
TOTAL CURRENT LIABILITIES	6,031,819	4,869,889
LONG TERM LIABILITIES:		
Capital lease obligations, net	938,426	1,842,366
Accrued severance pay	105,387	105,387
Other post retirement benefits	1,179,877	665,271
TOTAL LONG-TERM LIABILITIES	2,223,690	2,613,024
TOTAL LIABILITIES	8,255,509	7,482,913
NET ASSETS		
Invested in capital assets, net of related debt	41,968,303	39,360,913
Unrestricted - designated for post employment benefits	0	400,000
Unrestricted	30,524,683	27,107,459
TOTAL NET ASSETS	\$ 72,492,986	\$ 66,868,372

CAPITAL AREA TRANSPORTATION AUTHORITY STATEMENTS OF REVENUES, EXPENSES AND CHANGES IN NET ASSETS

	Year ended September 30	
	<u>2011</u>	<u>2010</u>
OPERATING REVENUES	\$ 7,943,569	\$ 7,985,126
OPERATING EXPENSES	<u>44,663,765</u>	<u>44,623,844</u>
Operating loss	(36,720,196)	(36,638,718)
NON-OPERATING REVENUES	<u>33,041,484</u>	<u>34,738,970</u>
Net income (loss) before capital contributions	(3,678,712)	(1,899,748)
CAPITAL CONTRIBUTIONS - GRANTS	<u>9,303,326</u>	<u>10,962,017</u>
Change in net assets	5,624,614	9,062,269
NET ASSETS, BEGINNING OF YEAR	<u>66,868,372</u>	<u>57,806,103</u>
NET ASSETS, END OF YEAR	<u><u>\$ 72,492,986</u></u>	<u><u>\$ 66,868,372</u></u>

CAPITAL AREA TRANSPORTATION AUTHORITY RESOURCE DIRECTORY

**Fixed-Route Service Information &
Bus Pass Sales**

(517) 394-1000 or cata.org

Walk-up assistance available at:

CATA Transportation Center
420 S. Grand Avenue, Lansing

Weekdays: 7:00 a.m.–7:00 p.m.

Weekends: 9:00 a.m.–5:00 p.m.

Michigan Relay Center Voice TDD

(800) 649-3777

CATA Administrative Offices

4615 Tranter Street, Lansing
(517) 394-1100

Rider Alert Line

(517) 367-7277 or cata.org

CATA Clean Commute Options

(517) 393-RIDE (7433)

**Rural Service, Connector Service,
Shopping Bus & Redi-Ride**

(517) 394-CATA (394-2282)
or (800) 322-1390

Spec-Tran

(517) 394-CATA (394-2282)

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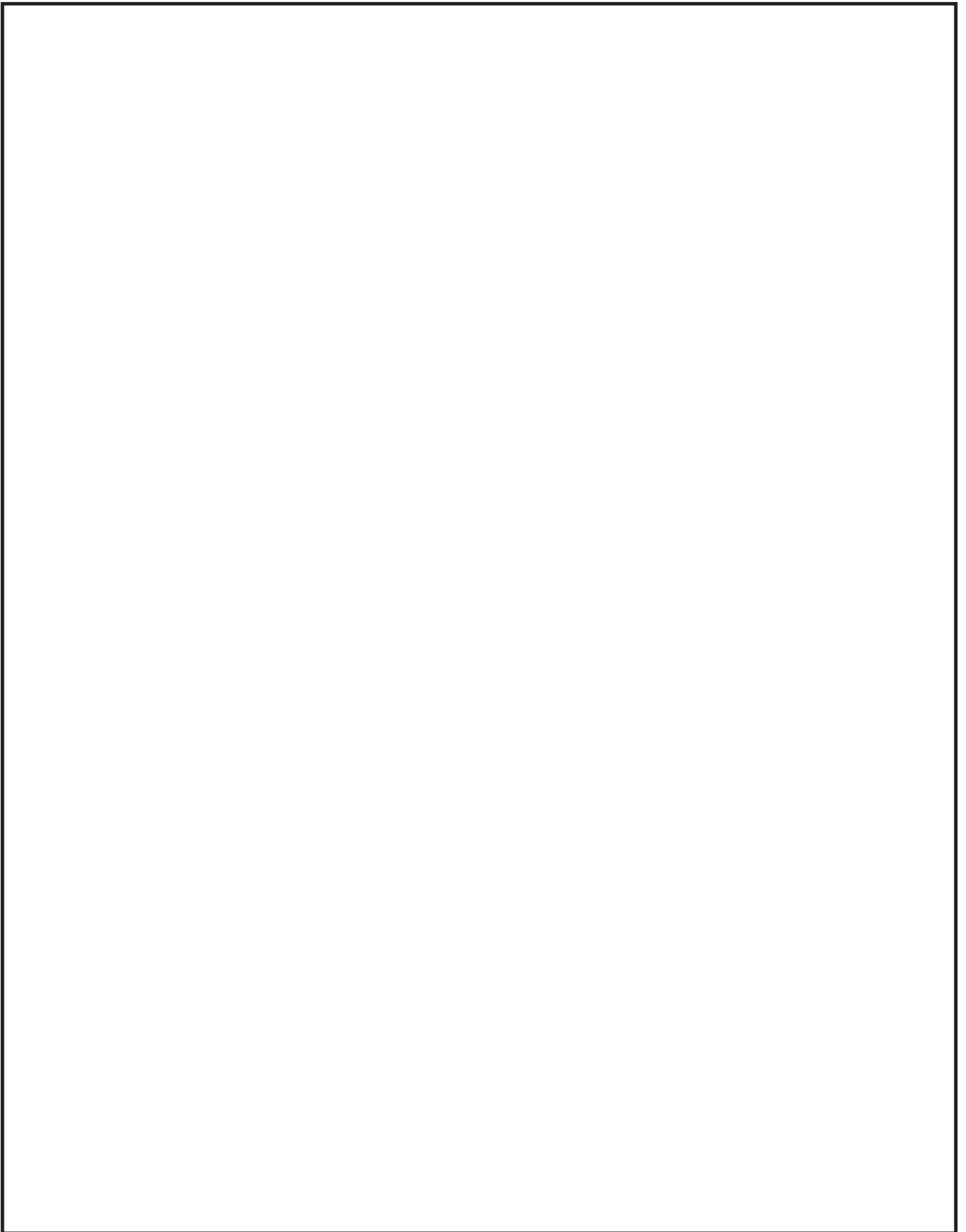
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