

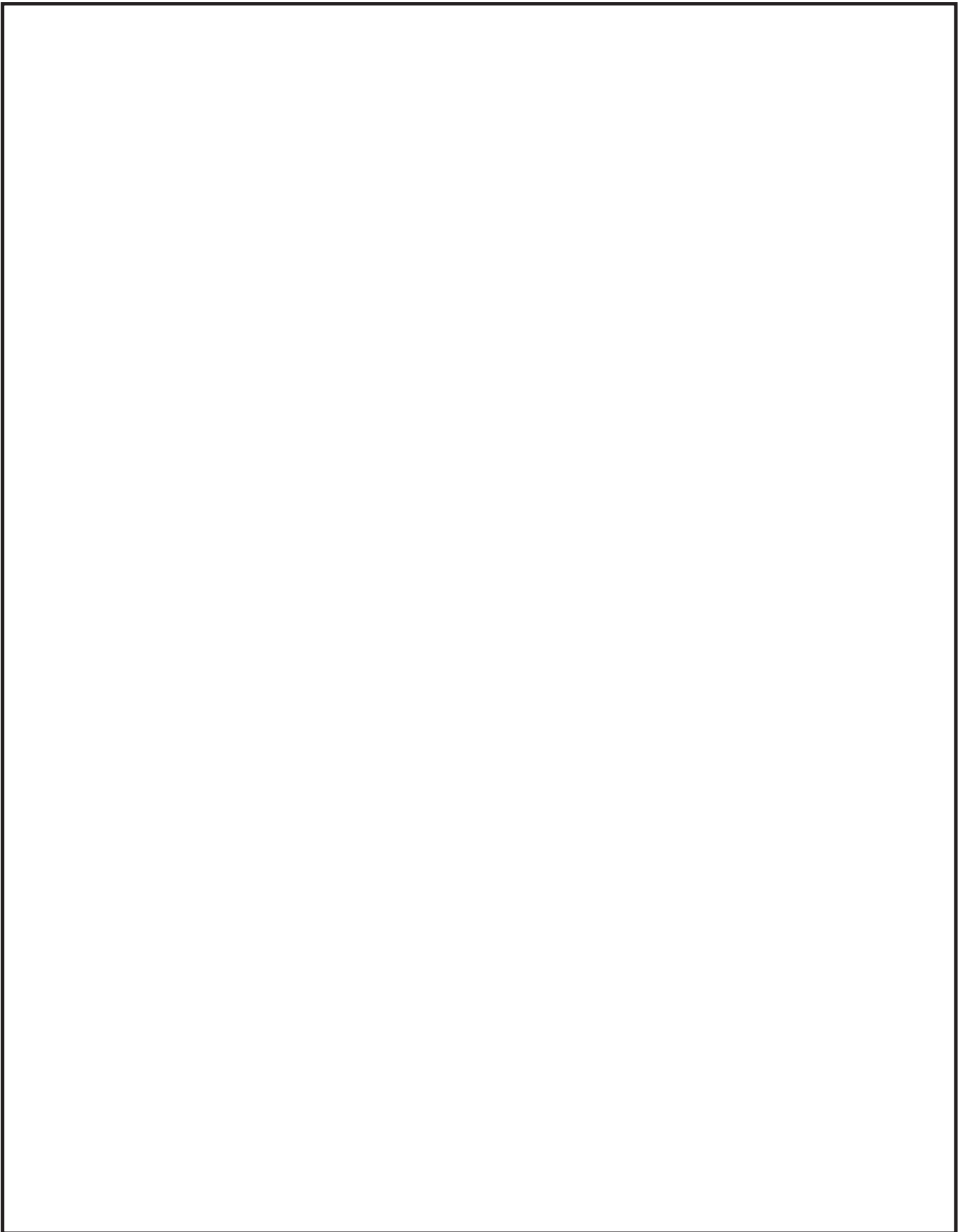


Approved by the CATA Board of Directors-April 15, 2015

WHERE PUBLIC TRANSPORTATION GOES COMMUNITY GROWS

CATA 2014 ANNUAL REPORT

OCTOBER 1, 2013–SEPTEMBER 30, 2014



FY 2014 CATA LEADERSHIP

OCTOBER 1, 2013 – SEPTEMBER 30, 2014

2013/2014 CATA BOARD OF DIRECTORS AND CEO/EXECUTIVE DIRECTOR



Patrick Cannon
Meridian Township
*Board Chair**
*Vice-Chair***



Joseph Sambaer
Lansing Township
*Board Chair***



Robert W. Swanson
City of Lansing
*Vice-Chair**
*Secretary-Treasurer***



Douglas Lecato
Delhi Township
Secretary-Treasurer +



Sandra L. Draggoo
CEO/Executive Director



Julie Brixie
Meridian Township



Robin Lewis
City of Lansing



Nathan Triplett
City of East Lansing



Mark Grebner
Ingham County
Non-Voting Representative



Peter A. Kuhnmuench
City of Lansing



Ralph Monsma
City of East Lansing



Anne Wilson
City of Lansing



John Prush
Michigan State University
Non-Voting Representative

* as of April 2014

** October 2013 - April 2014

+ as of June 2014



CAPITAL AREA TRANSPORTATION AUTHORITY

Patrick D. Cannon, Board Chair • **Sandra L. Draggoo**, CEO/Executive Director

March 2015

The importance of our community's synergy in influencing strong economic development, sustainable lifestyles and overall higher quality of life is vital to the success of our region. CATA's contributions to this success have been abundant this past year and are reflective of our industry's national campaign, "Where public transportation goes, community grows."

In fiscal 2014, our growth and contributions were measured, in part, by the progress of several ongoing regional endeavors as well as new initiatives that extended seamless transportation further west. Historic voter support renewed our base operating millage through 2020 enabling us to continue providing invaluable services to thousands each day. Please take a moment to peruse the pages of this annual report to learn more.

As we move forward in dutifully fulfilling our obligation to provide quality transportation services, we remain committed to the betterment of our community, our customers and our stakeholders.

Sincerely,

Patrick Cannon
Board Chair

Sandra L. Draggoo
CEO/Executive Director

CATA Mission Statement: CATA provides a variety of quality transportation services that are safe, timely and cost-efficient, responding creatively to the diverse mobility needs of the region, and delivered by dedicated employees in a professional manner.



FY 2014 CATA LEADERSHIP

OCTOBER 1, 2013 – SEPTEMBER 30, 2014

2013/2014 CATA EXECUTIVE STAFF

Sandra L. Draggoo
CEO/Executive Director

Debbie Alexander
Assistant Executive Director

Craig Allen
Co-Director of Maintenance

Greg Barowski
*Co-Director of Maintenance **

Janice Kidd
*Director of Finance
(through Jan. 2014)*

Marilyn Wieschowski
*Director of Finance
(Mar. - Jun. 2014)*

Laurie Robison
Director of Marketing

Dwight D. Smith
Director of Operations

2013/2014 AMALGAMATED TRANSIT UNION (ATU) #1039 LANSING, MI

Steven Soliz
President

David Stanfield
Vice President ++

Randy Steinhauer
*Vice President **

Kathleen M. Kelley
*Recording Secretary &
Financial Secretary*

Committee Persons

Donald Bean

Michael Beech ++

Michael Cramer

Brian Gould

Alan Jordan *

Greg Noble
(through Oct. 2013)

David Stanfield *

Randy Steinhauer ++

Kelly Wojak ++

2013/2014 LOCAL ADVISORY COMMITTEE

Deb Wiese
Chairperson ^
Vice-Chairperson +
Michigan Rehabilitation Services

Alphonse Swain
Chairperson +
Equal Diversity

Sandi Stevens
Vice-Chairperson ^
Citizen Representative

Doug Lecato
LAC Liaison ++
CATA Board Member

Patrick Cannon
*LAC Liaison **
CATA Board Member

Lille Mae Flannery
Citizen Representative ++

Felix Fliss
Tri-County Office on Aging

George Hanley
Citizen Representative **

JJ Jackson
Citizen Representative **

Suzanne Love
Citizen Representative

Diane Paiz-Engle
Citizen Representative **

Paul Palmer
Citizen Representative

Alicia Paterni
Capital Area Michigan Works! *

Mindy Rudolph
Citizen Representative **

Mitch Tomlinson
Peckham Vocational Industries, Inc.

Brett VanDrie
Citizen Representative

+ October 2013 - March 2014

* October 2013 - June 2014

^ as of March 2014

++ as of June 2014

** as of August 2014

FY 2014 IN REVIEW

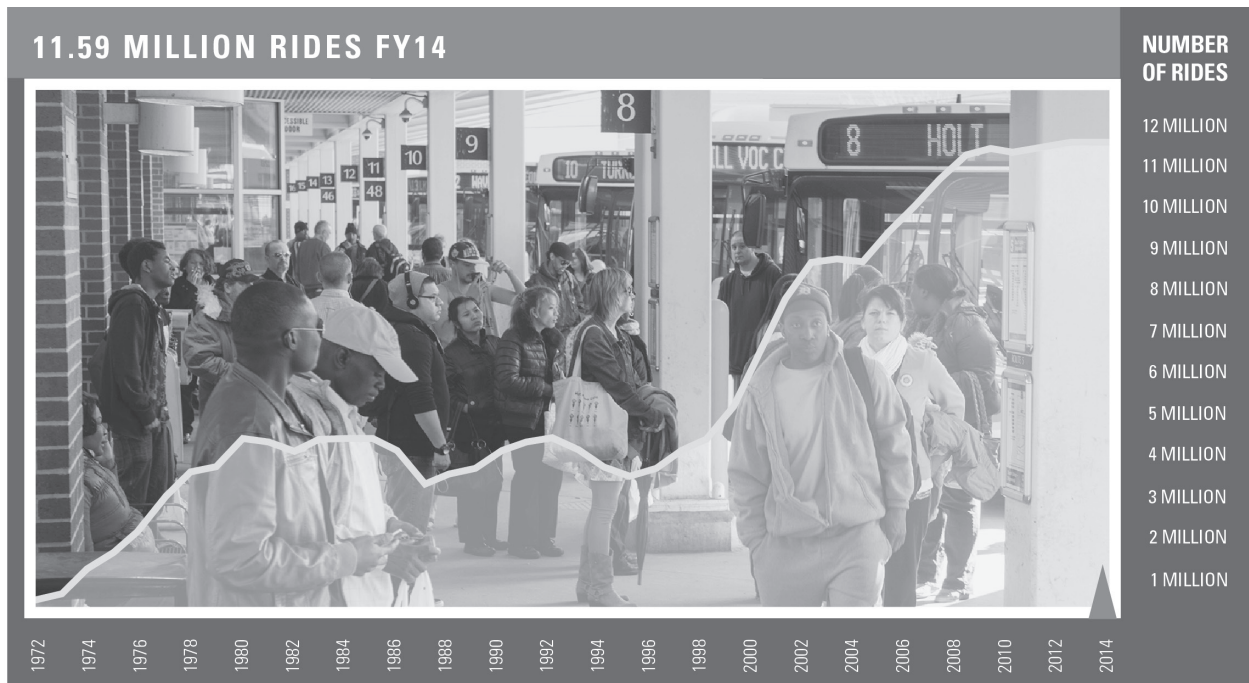
Historic Voter Support Renews Millage Funding



Residents of Lansing, East Lansing, and Delhi, Meridian and Lansing townships voted overwhelmingly to renew CATA's base operating millage this past August. The 3.007 mills renewal, backed by 75-percent voter approval, extends the current millage another five years, through 2020. The funds represent 38 percent of CATA's operating budget — our single-largest funding source — which offset operational expenses such as fuel, maintenance and labor. The millage passed in every precinct of every jurisdiction for the first time in CATA's history.

Ridership Trends Vary by Service Type

Ridership has consistently surpassed 11 million passenger trips since our nation's economic collapse in 2008. This established trend extended into FY2014 as 11,585,003 rides were realized for the tri-county area. While demand for CATA services on MSU's campus and across various paratransit services rose, an ease in overall growth coincided with a slight decline in national bus ridership figures over the past year. The nine routes serving the MSU campus captured a 3 percent increase as student enrollment continued to exceed past figures. Requests for paratransit services grew by nearly 5,000 trips. Michigan gas prices also fluctuated over the year with gradual savings at the pump in the fourth quarter 2014 which may have influenced select riders.



FY 2014 IN REVIEW

Board Approves Service Expansions in Delta Township

An agreement with Lansing Community College last summer extended Route 12-West Michigan/Waverly to LCC's west campus located in Delta Township. The added weekday service provides a direct link between LCC's main campus and west campus during fall and spring semesters and an opportunity to capture new riders.



Left to right: Richard Watkins, Delta Charter Township Manager; Charna Wolfe, West Saginaw Meijer Store Director; Robert Swanson, Vice-Chair, CATA Board of Directors; Ken Fletcher, Delta Charter Township Supervisor; Mary Clark, Delta Charter Township Clerk; Ed Reed, Delta Charter Township Economic Development Coordinator; and Robert Trezise, President & CEO, Lansing Economic Area Partnership.

Seamless public transportation extended even further west as a new partnership with Delta Township launched another Redi-Ride service. CATA's Board of Directors approved a three-year agreement to provide demand-response service throughout the township. Delta Redi-Ride enhances both access to jobs for township and urban residents working in the township as well as mobility services for persons with disabilities. With connections to Route 3 at the Lansing Mall and Route 12 at LCC West and Waverly and St. Joseph Highway, Delta Redi-Ride brings a new level of service and commuting opportunities to the northeast portion of Eaton County.

These partnerships also moved the Board to authorize the suspension of the Zone 2 fare structure in Delta Township. The double fare requirement, initiated in 2010, was applicable to customers boarding a CATA service in Delta Township — namely Route 3 and Spec-Tran. As of August 2014, the standard \$1.25 regular fare and 60-cent discounted fare were reinstated.



Community Input Encouraging for BRT Advancement

A series of well-attended, collaborative, public meetings last spring produced key priorities for consideration in moving forward with the Bus Rapid Transit regional endeavor. Public sessions, which focused on reviewing potential design concepts and implications, were the culmination of five years of planning and securing funds to launch the extensive project. The proposed BRT system would transform a vital segment of the region with significant travel enhancements along the 8-mile Michigan/Grand River Avenue corridor and spur the area's economic development. Updated traffic counts conducted at 55 points along the corridor provided input for a computer-generated traffic model that will measure the potential impact of the BRT system by simulating future traffic conditions. Findings will influence proposed design alternatives that feature

The BRT — high-capacity buses operating like a light-rail system in dedicated center-running bus lanes — would serve 28 stations along the corridor, allowing CATA to offer faster travel between downtown Lansing and Meridian Township, fewer stops, advanced traffic signal technology and improved boarding efficiencies.

fewer travel lanes for non-BRT traffic. Concurrently, the environmental assessment moved forward in preparation for review by the Federal Transit Administration and other agencies prior to public review in the fall of 2015. Final conception plans are slated to be presented at a fall public hearing. Once construction commences, the project is estimated to take two years to complete. Updates on the progress of the BRT project are available at cata-brt.org.

FY 2014 IN REVIEW



MultiModal Gateway Takes Shape

Demolition of property surrounding the long-standing Amtrak Station commenced last summer to make way for the new Capital Area MultiModal Gateway, operated by CATA. The expanded hub will replace the familiar train station in East Lansing thanks to a \$6.28 million U.S. Department of Transportation grant, matching funds from the Michigan Department of Transportation and a land lease from Michigan State University. Rail and bus service to the station continued throughout the construction period. Upon completion, the modern public facility will accommodate various modes of transportation — the Blue Water rail line, local and inter-city buses, bicycle and taxi service — and provide new amenities for convenient, seamless travel to, from and within the capital city region. A newly designed lobby, well-lit and covered bus-and-train boarding platforms, expanded long- and short-term parking and a designated bike storage area are among the planned enhancements. The gateway facility, to be managed by CATA, is expected to be completed by the end of 2015.

New Site Offers Spec-Tran Customers Flexibility in Scheduling

My Spec-Tran is CATA's online ride-management tool, tailored specifically for Spec-Tran customers. The site, which went live last summer, allows customers to request, review and cancel rides at their convenience — 24 hours per day/7 days a week. Riders no longer have to speak with a CATA representative to book a trip or check their schedule. Access to myspectran.org requires a client ID and password.

Real-time Reporting Enhances Trip Planning Experience

CATA's automatic vehicle location system uses global positioning satellite technology to track bus travel patterns and locations. Reported in real-time and updated at regular intervals, the data is used to monitor and enhance our operations by tracking on-time performance, measuring efficiencies and identifying interruptions in service. Access to real-time information was made available to our fixed-route customers last summer for trip-planning purposes.

CATANow provides immediate access to real-time projected departures from any of CATA's 1,300-plus bus stops. Actual departures are provided within 15 minutes of a bus departing a stop. CATANow gives customers the freedom to trip plan when and where they want, utilize their time more efficiently and reduce their dependency on published schedules. Inquiries are conveniently made via a personal mobile device or computer. Simply obtain your bus stop number and text 76123, email catanow@cata.org or visit cata.org. Nearly 231,000 SMS and email queries were recorded in the first eight weeks of the launch. For a step-by-step tutorial, go to catanow.org.



FY 2014 IN REVIEW



Air Quality Awareness Ignites New Initiatives

The purpose of CATA's Clean Commute Options (CCO) is to increase awareness of and commitment to improving air quality in the tri-county area through clean-commuting options. In addition to the regional programs available to commuters who chose to contribute to the effort, CCO unleashed several new initiatives last year to generate new levels of awareness:

- **Ozone Action Season**

Clean Commute's Ozone Action Season runs May through September each year educating the community on air quality and ways to combat ozone. Elevated levels in the summer months can lead to serious health issues. Be aware of ozone alerts reaching orange or higher and do your part to contribute to cleaner air. Leaving your vehicle at home and choosing an alternative means of commuting is one example of reducing the ozone level. For more on Ozone Action Season, visit cleancommute.org.

- **Come Clean for a Day on Casual Commute Day**

The program's annual Clean Commute Challenge was revamped to appeal to a broader market and inspire greater participation among area commuters. The move proved to be successful. Bringing new meaning to casual Friday, Casual Commute Day challenged individuals to try clean modes of commuting. More than 900 participated in the May 2 challenge which promoted carpooling, vanpooling, biking, busing and walking. The second come clean challenge will take place on May 1, 2015. Pledges can be made at casualcommute.org.

- **National Dump the Pump Day**

In conjunction with the American Public Transportation Association, CCO encouraged area residents to join the national effort to dump the pump on June 19 last year. The call to action inspired people to leave their vehicles at home and ride CATA to reduce carbon emissions and promote air quality. In 2015, Dump the Pump will take place on June 18.

- **Capital City's First Duathlon**

Clean Commute Options raised the bar for local races when runners took off at Hawk Island County Park for the inaugural Come Clean Duathlon in September. The area's first-of-its-kind event combined 10 kilometers of running with 10 miles of biking while calling attention to the benefits of improved air quality by opting for clean modes of transportation. Proceeds from nearly 150 registrants and sponsors generated financial support for three area organizations — the South Lansing Community Development Association, the Mid-Michigan Environmental Action Council and the Mid-Michigan Asthma Coalition. The 2015 Duathlon will take place on Sept. 13 at Lake Lansing Park. For more information, go to comecleanduathlon.org.

CATA SERVICES & PROGRAMS

Fixed-Route Service

Fixed-route service — big buses traveling regular routes at scheduled times throughout the Greater Lansing area — is what most people identify with when they think of CATA. In all, CATA operates 32 fixed routes, including campus bus service for Michigan State University, which runs 24/7 during the fall and spring terms.

Fixed-route ridership continued to exceed the 11 million mark for the fourth consecutive year, capturing 11.1 million rides in fiscal 2014. Continued increases in MSU's student enrollment contributed to a 3.1 percent growth in campus service while performance among most urban routes (Nos.1-26) fluctuated compared to fiscal 2013.

Entertainment Express

CATA's Entertainment Express is the trolley connection to the nightlife along the Michigan Avenue/Grand River Avenue corridor. Entertainment Express operates during the evenings and late nights, Thursday through Saturday, between the Lansing and East Lansing downtown districts. Entertainment Express bus stops, located near the corridor's entertainment venues and high-density residential areas, are marked by distinctive trolley bus stop signs along the route.

Entertainment Express recorded 14,800 boardings across the 23 designated stops that lined the corridor in fiscal 2014. This degree of ridership translated to the third-strongest annual demand in the 8-year history of the late night trolley service.

Commuters Ride the Limiteds

During weekday morning and afternoon rush hour, CATA offers commuter services between the southern and eastern regions of the service area and downtown Lansing. Route 46 Mason Limited and Route 48 Williamston/Webberville Limited buses pick up customers in their respective communities and travel directly to downtown Lansing, making fewer stops along the way to ensure a faster commute.

Outlying area commuters remained relatively consistent with their use of the Limiteds as their preferred means of travel to and from downtown Lansing. Ridership held strong at 23,600 passenger trips across the two routes, up slightly from the previous year.

Spec-Tran

Spec-Tran is CATA's advance-reservation service for persons with disabilities who are unable to use fixed-route buses. Spec-Tran service offers small lift-equipped buses and low-floor vans. The service operates seven days a week and is partially funded by Ingham County. Customers are certified in accordance with the ADA.

Demand for paratransit services overall has steadily increased over the last four years, resulting in a 43-year record high. Similar growth in Spec-Tran ridership trends is indicative of the share this service represents — 70 percent of all demand-response trips. For fiscal 2014, Spec-Tran surpassed last year's record high by nearly 1,000 rides with 361,600 curb-to-curb trips fulfilled.

CATA SERVICES & PROGRAMS

CATA Rural Service (CRS)

This advance-reservation curb-to-curb service operates in the outlying areas of Ingham County. CRS can be used by the general public for any trip within the county's rural areas. Rides are provided Monday through Friday. This service is funded by Ingham County.

Rural Service reached an all-time high of 51,470 rides in fiscal 2014, contributing to the overall growth in demand for paratransit services. An 8 percent gain raised the annual number of trips above 50,000 for the first time in CATA's 43-year history.

Redi-Ride

Redi-Ride is a curb-to-curb advance-reservation service for the general public that operates within a defined jurisdictional area. With the addition of Delta Township service in late September, CATA operated Redi-Ride service in five areas: Delta Township, Delhi Township, Meridian Township, Mason and Williamston. Rides are provided Monday through Saturday.

Combined ridership across all Redi-Rides reached a record high, closing out the fiscal year at 61,125 passenger trips — up nearly 4 percent from last year. Demand for Delta Redi-Ride exceeded early predictions at the start of fiscal 2015.

CATA Connector

CATA Connectors provide regularly scheduled small-bus service, connecting outlying Ingham County communities and Lansing. No reservations are necessary. The service operates Monday through Saturday. The Mason Connector operates between the Mason Meijer and the South Pennsylvania Meijer, via Cedar Street. The Williamston/Webberville Connector travels from Webberville through Williamston to the Meridian Mall via Grand River Avenue. Ingham County funds this service. Connector ridership fluctuated in fiscal 2014 as passengers took 14,900 trips.

Shopping Bus

CATA provides regularly scheduled transportation between area senior housing complexes, grocery stores and shopping centers. The Shopping Bus operates Monday through Friday, traveling to major shopping locations each week. Reservations are not required. This service is funded by a Michigan Department of Transportation grant.

Following a notable dip in ridership five years ago, demand for this targeted service remained extremely stable for the fourth consecutive year. Ridership has fluctuated by less than 300 trips over the last 48-month period. Fiscal 2014 closed with 10,200 Shopping Bus rides provided to senior shoppers from among 19 senior living facilities.

Lot Link & Night Owl

These general-public, advance-reservation services operate on the MSU campus during fall and spring semesters. Both services provide curb-to-curb transportation. The Lot Link travels between MSU's three main student parking lots and other campus locations. The Night Owl operates late at night and early in the morning when other CATA services are not running.

A notable increase in both services resulted in a combined increase of 24 percent or 3,080 rides — a four-year high. Total ridership reached 15,846 among MSU students seeking evening and late-night travel within the campus boundaries.

CATA SERVICES & PROGRAMS

Accessibility

CATA vehicles and facilities are accessible to persons with disabilities. Service animals, such as guide dogs, are always welcome on CATA vehicles. Large fixed-route buses have automated audio systems that announce major intersections and bus-boarding areas. Passengers waiting at bus stops hear route names and numbers announced when the bus arrives at the stop. The CATA website provides route schedules and service information in several accessible formats including MP3 files. Large-print schedules are also available through Customer Service. CATA bus-hailing kits, designed for customers to signal operators at bus stops served by more than one route, are available upon request. The kits contain individual cards displaying each of CATA's route numbers.

Bike Racks and Lockers

CATA's large fixed-route buses and some small buses are equipped with free easy-to-use bike racks that accommodate up to three bicycles. In addition, CATA offers a bike locker rental program. Lockers are located at the CATA Transportation Center in downtown Lansing.

CATA Transportation Center

The main boarding center for CATA, the CTC, is located in downtown Lansing on Grand Avenue between Lenawee and Kalamazoo streets. This facility is the transfer point for half of CATA's fixed routes. To assist with trip planning, service information and bus pass sales, Customer Service Representatives are available at the CTC on weekdays, 7 a.m. to 7 p.m., and weekends, 9 a.m. to 5 p.m. The Center also features Greyhound/Indian Trails operations, a security office, indoor seating, restrooms, maps and schedules, a coffee and snack shop, change and vending machines and an ATM.

MSU-CATA Transportation Center

The MSU-CTC is the main boarding center for CATA bus routes serving campus. CATA and MSU partnered to build this facility, located on the ground level of the parking ramp (Ramp 1) between North Shaw and South Shaw lanes. It is open 24/7 year-round and offers a number of amenities such as indoor seating, restrooms, maps and schedules, phone access to CATA Customer Service and the Ride Request Line, Sparty Convenience Store, ATM and vending machines.

CATA Clean Commute Options

CATA Clean Commute Options is a free program dedicated to improving air quality in the tri-county area. The program provides individuals traveling to or within Ingham, Eaton and Clinton counties with options that best fit their transportation needs. A free online commute-matching service — accessible at cleancommute.org — provides registrants with a complete list of potential bus routes, carpool and vanpool matches, bike buddies and information about pedestrian and bicycle-friendly routes. Like us at facebook.com/cleancommute and follow twitter.com/cleancommute for the latest updates. Applications and additional information are available via email at cleancommute@cata.org or by calling 517-393-RIDE (7433).

cata.org and Trip Planner

CATA's website includes a fixed-route trip-planning program, Rider Alerts, detailed route maps and timetables, service and fare information, online bus pass sales, CATA business opportunities, job openings and much more.

CATA SERVICES & PROGRAMS

Rider Alerts

CATA customers can receive up-to-the-minute information regarding detours and service changes when they subscribe to Rider Alerts. By visiting cata.org, subscribers can register to obtain alerts via email and/or text message on routes that pertain to them. All notifications are published on CATA's website 24/7.

Facebook & Twitter

Social networking fans can stay connected to CATA and the public transportation industry via Facebook and Twitter. Find out about CATA's latest news and events by liking us on facebook.com/rideCATA and follow us at twitter.com/rideCATA. You'll also want to check out CATA Clean Commute Options at facebook.com/cleancommute to stay current on local commuting issues and options for contributing to a cleaner environment.

Listening Sessions

CATA hosts a series of informal one-on-one sessions throughout the year to give customers an opportunity to share their thoughts and/or concerns with CATA representatives. Listening Session dates are displayed in all fixed-route buses and posted online at cata.org. Sessions are held at the CTC in downtown Lansing and at the MSU-CTC on campus.

Community Pride

CATA-sponsored programs allow us to give back to our community, customers and non-customers alike each year:

Free Rides on Election Day

Community Health Fair

Bust the Bus

Casual Commute Day

Come Clean Duathlon

Santa Free Rides

New Year's Eve Safe Ride Home

Throughout the year, CATA also participates in community-sponsored events to support local endeavors that bring value to the region served by public transportation:

MSU Science Festival

Capital City Clean Sweep

Safety Council Patrol Picnic

East Lansing Art Festival

Be a Tourist in Your Own Town

Fifth Third Financial Empowerment Fair

Touch-A-Truck

Community Connect

Trick-or-Treat on the Square

Silver Bells in the City

area holiday parades

CATA employees also give generously to the *Capital Area United Way* campaign, regularly deliver *Meals-on-Wheels* on their lunch hour, donate food to the *Greater Lansing Food Bank* and the *Compassionate Feast Thanksgiving* project and "adopt" *Operation Santa* families at a local elementary school to provide holiday gifts to those in need.

Title VI: CATA services are provided in accordance with Title VI (of the Civil Rights Act of 1964), without discrimination based on race, color, national origin, or other prohibited bases.

CAPITAL AREA TRANSPORTATION AUTHORITY

STATEMENT OF NET POSITION

Year ended September 30

ASSETS	<u>2014</u>	<u>2013</u>
CURRENT ASSETS:		
Cash	\$ 3,654,843	\$ 2,590,914
Investments	28,919,908	32,369,089
Accounts receivable	1,433,816	1,662,545
Due from government	6,394,278	1,392,595
Inventory	995,794	933,947
Prepaid expenses	<u>573,132</u>	<u>650,168</u>
TOTAL CURRENT ASSETS	41,971,771	39,599,258
NONCURRENT CAPITAL ASSETS – net of depreciation	<u>53,323,003</u>	<u>50,336,730</u>
TOTAL ASSETS	<u>\$ 95,294,774</u>	<u>\$ 89,935,988</u>
LIABILITIES		
CURRENT LIABILITIES:		
Accounts payable	5,097,110	3,419,109
Accrued payroll	450,427	357,577
Accrued interest	0	0
Accrued vacation, incentive and sick pay	856,509	877,073
Current portion of capital lease obligations	0	0
Reserve for workers' compensation claims	157,332	181,657
Reserve for health insurance costs	339,000	396,099
Other current liabilities	<u>11,136</u>	<u>30,495</u>
TOTAL CURRENT LIABILITIES	<u>6,911,514</u>	<u>5,262,010</u>
LONG TERM LIABILITIES		
Accrued severance pay	129,710	107,734
Other post retirement benefits	4,349,681	3,275,561
TOTAL LONG-TERM LIABILITIES	<u>4,479,391</u>	<u>3,383,295</u>
TOTAL LIABILITIES	<u>11,390,905</u>	<u>8,645,305</u>
Net Assets		
Invested in capital assets, net of related debt	53,323,003	50,336,730
Unrestricted	<u>30,580,866</u>	<u>30,953,953</u>
TOTAL NET POSITION	<u>\$ 83,903,869</u>	<u>\$ 81,290,683</u>

**CAPITAL AREA TRANSPORTATION AUTHORITY
STATEMENTS OF REVENUES, EXPENSES & CHANGES IN
NET POSITIONS**

	Year ended September 30	
	<u>2014</u>	<u>2013</u>
OPERATING REVENUES	8,425,196	7,736,305
OPERATING EXPENSES	<u>49,225,320</u>	<u>48,159,588</u>
Operating loss	(40,800,124)	(40,423,283)
NONOPERATING REVENUES (expenses)	<u>33,768,876</u>	<u>33,569,966</u>
Net loss before capital contributions	(7,031,248)	(6,853,317)
CAPITAL CONTRIBUTIONS - GRANTS	<u>9,644,434</u>	<u>9,727,910</u>
Change in net position	2,613,186	2,874,593
NET POSITION, BEGINNING OF YEAR	<u>81,290,683</u>	<u>78,416,090</u>
NET POSITION, END OF YEAR	<u><u>83,903,869</u></u>	<u><u>81,290,683</u></u>

CAPITAL AREA TRANSPORTATION AUTHORITY

RESOURCE DIRECTORY

Fixed-Route Service Information & Bus Pass Sales

(517) 394-1000 or cata.org

Walk-up Customer Service Assistance

CATA Transportation Center
420 S. Grand Avenue, Lansing

Weekdays: 7 a.m.–7 p.m.

Weekends: 9 a.m.–5 p.m.

Michigan Relay Center Voice TDD

(800) 649-3777

CATA Administrative Offices

4615 Tranter Street, Lansing

(517) 394-1100

Rider Alert Line

(517) 367-7277 or cata.org

CATA Clean Commute Options

(517) 393-RIDE (7433)

Rural Service, Connector Service, Shopping Bus & Redi-Ride

(517) 394-CATA (2282)

or (800) 322-1390

Spec-Tran

(517) 394-CATA (2282)

Lot Link & Night Owl

(517) 432-8888

Website

cata.org

cleancommute.org

Email

info@cata.org

cleancommute@cata.org

Facebook

facebook.com/rideCATA

facebook.com/CleanCommute

Twitter

twitter.com/rideCATA

twitter.com/CleanCommute

YouTube

youtube.com/CleanCommute



CAPITAL AREA TRANSPORTATION AUTHORITY

4615 Tranter Street • Lansing, Michigan 48910 • info@cata.org • cata.org

Customer Service: (517) 394-1000 • Administrative Offices: (517) 394-1100 • Fax: (517) 394-3733