



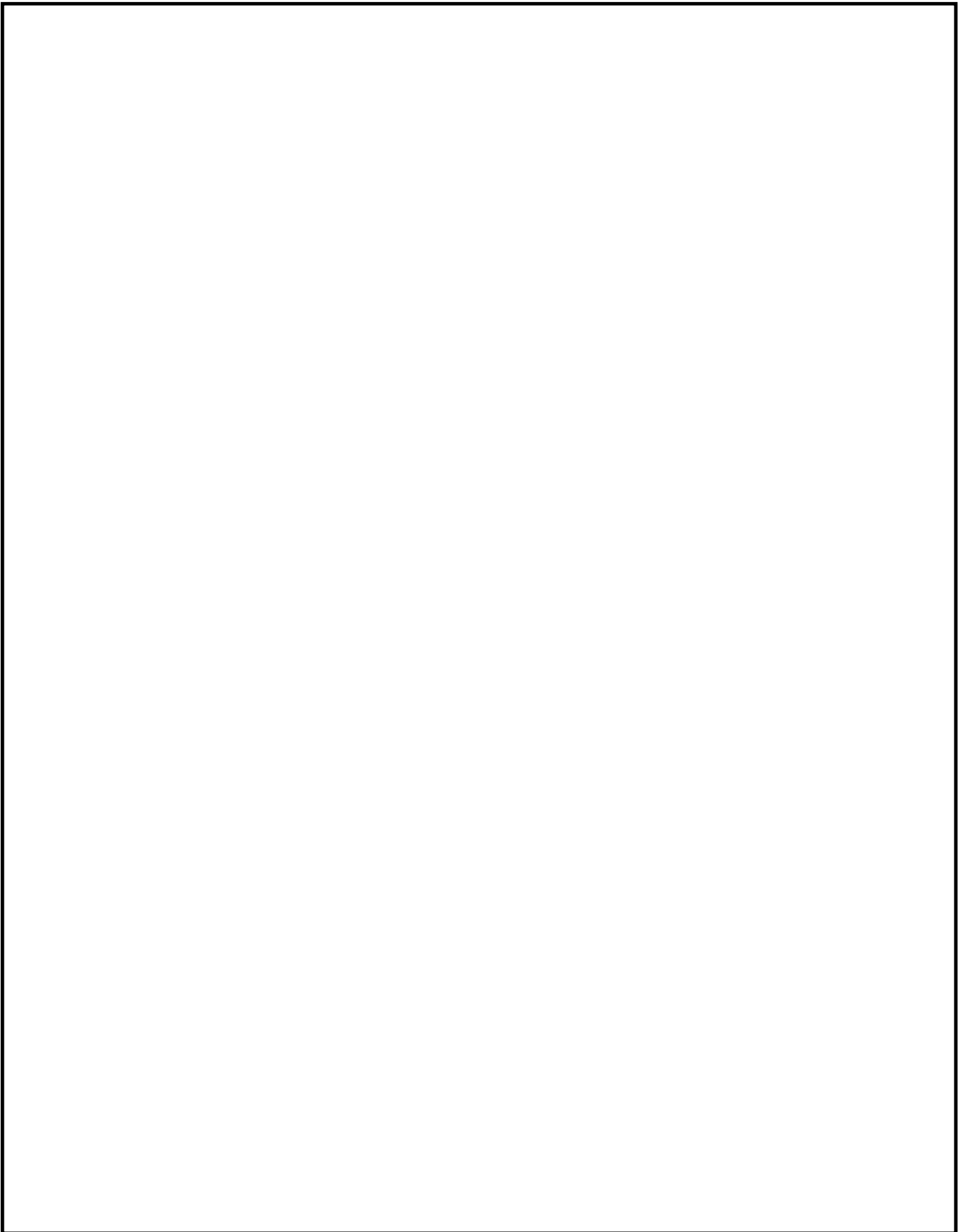
*Approved by the CATA Board of Directors-April 20, 2016*

# WHERE PUBLIC TRANSPORTATION GOES COMMUNITY GROWS



## CATA 2015 ANNUAL REPORT

OCTOBER 1, 2014-SEPTEMBER 30, 2015



**FY 2015 CATA LEADERSHIP**  
OCTOBER 1, 2014 – SEPTEMBER 30, 2015

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**2014/2015 CATA BOARD OF DIRECTORS AND CEO/EXECUTIVE DIRECTOR**

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**Patrick Cannon**  
Meridian Township  
*Board Chair*



**Robert W. Swanson**  
City of Lansing  
*Vice-Chair*



**Douglas Lecato**  
Delhi Township  
*Secretary-Treasurer*



**Sandra L. Draggoo**  
*CEO/Executive Director*

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**Julie Brixie**  
Meridian Township



**Peter A. Kuhnmuench**  
City of Lansing



**Robin Lewis**  
City of Lansing



**Ralph Monsma**  
City of East Lansing



**Joseph Sambaer**  
Lansing Township



**Nathan Triplett**  
City of East Lansing



**Anne Wilson**  
City of Lansing



**Mark Grebner**  
Ingham County  
*Non-Voting Representative*



**John Prush**  
Michigan State University  
*Non-Voting Representative*



## CAPITAL AREA TRANSPORTATION AUTHORITY

**Patrick D. Cannon**, Board Chair • **Sandra L. Draggoo**, CEO/Executive Director

March 2016

Public transportation is a viable and visible contributor to a thriving community. As our buses traverse the region each day, they leave a lasting impression on those who experience the CATA brand — whether it's aboard a bus, sharing the road with us, interacting with an employee or merely bearing witness to a CATA vehicle out on the street. Clearly, CATA's value as the region's public transportation service provider extends beyond its ability to improve property values, drive new business development and stimulate economic growth. While these factors matter and serve as indicators of regional vibrancy, CATA's merit in Greater Lansing is also measured by the many lives we touch and the landmarks we create that forever change the potential of the communities we serve.

One such landmark is the Capital Area Multimodal Gateway, Operated by CATA. The fiscal year concluded as the building prepared to open its doors as the centralized hub for rail, bus and taxi services. The new state-of-the-art facility now serves as a regional gateway, and, in true multimodal fashion, also offers improved access to transportation for bicyclists and pedestrians. Similarly, the Bus Rapid Transit project made significant advancements this past year while gaining financial support and reducing costs. Finally, in partnership with the Mary Free Bed @ Sparrow facility for acute and inpatient rehabilitation, a simulated CATA bus was coming to life to aid patients with mobility challenges. These new landmarks elevate our region and will provide great value in the years to come. Learn more about each in the pages of this annual report.

As we change the landscape and enhance the lives of the people we serve, we continue to embrace the essence of our mission — to provide a variety of quality transportation services. We understand the importance of our services to those who proudly call Lansing home and stand committed to shepherding new opportunities on behalf of our community.

Sincerely,

**Patrick Cannon**  
Board Chair

**Sandra L. Draggoo**  
CEO/Executive Director

**CATA Mission Statement:** CATA provides a variety of quality transportation services that are safe, timely and cost-efficient, responding creatively to the diverse mobility needs of the region, and delivered by dedicated employees in a professional manner.



**FY 2015 CATA LEADERSHIP**  
OCTOBER 1, 2014 – SEPTEMBER 30, 2015

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**2014/2015 CATA  
EXECUTIVE STAFF**

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**Sandra L. Draggoo**  
*CEO/Executive Director*

**Debbie Alexander**  
*Assistant Executive Director*

**Craig Allen**  
*Co-Director of Maintenance  
(through Jun. 2015)*

**Andrew Brieschke**  
*Director of Operations  
(as of Jan. 2015)*

**Steve Lewis**  
*Co-Director of Maintenance  
(May-Jun. 2015)*  
*Director of Maintenance  
(as of Jul. 2015)*

**Erik Lindquist**  
*Director of Finance*

**Laurie Robison**  
*Director of Marketing*

**Dwight D. Smith**  
*Director of Operations  
(through Dec. 2014)*

**2014/2015 AMALGAMATED  
TRANSIT UNION (ATU) #1039  
LANSING, MI**

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OFFICERS

**Steven Soliz**  
*President*

**David Stanfield**  
*Vice President*

**Kathleen M. Kelley**  
*Recording Secretary &  
Financial Secretary*

COMMITTEE PERSONS

**Donald Bean**

**Michael Beech**

**Michael Cramer**

**Brian Gould**

**Randy Steinhauer**

**Kelly Wojak**

**2014/2015  
LOCAL ADVISORY  
COMMITTEE**

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**Deb Wiese**  
*Chairperson*  
Michigan Rehabilitation Services

**Sandi Stevens**  
*Vice-Chairperson*  
Citizen Representative

**Doug Lecato**  
*LAC Liaison*  
CATA Board Member

**Lille Mae Flannery**  
Citizen Representative

**Felix Fliss**  
Tri-County Office on Aging

**George Hanley**  
Citizen Representative

**JJ Jackson**  
Citizen Representative

**Suzanne Love**  
Citizen Representative

**Diane Paiz-Engle**  
Citizen Representative

**Paul Palmer**  
Citizen Representative

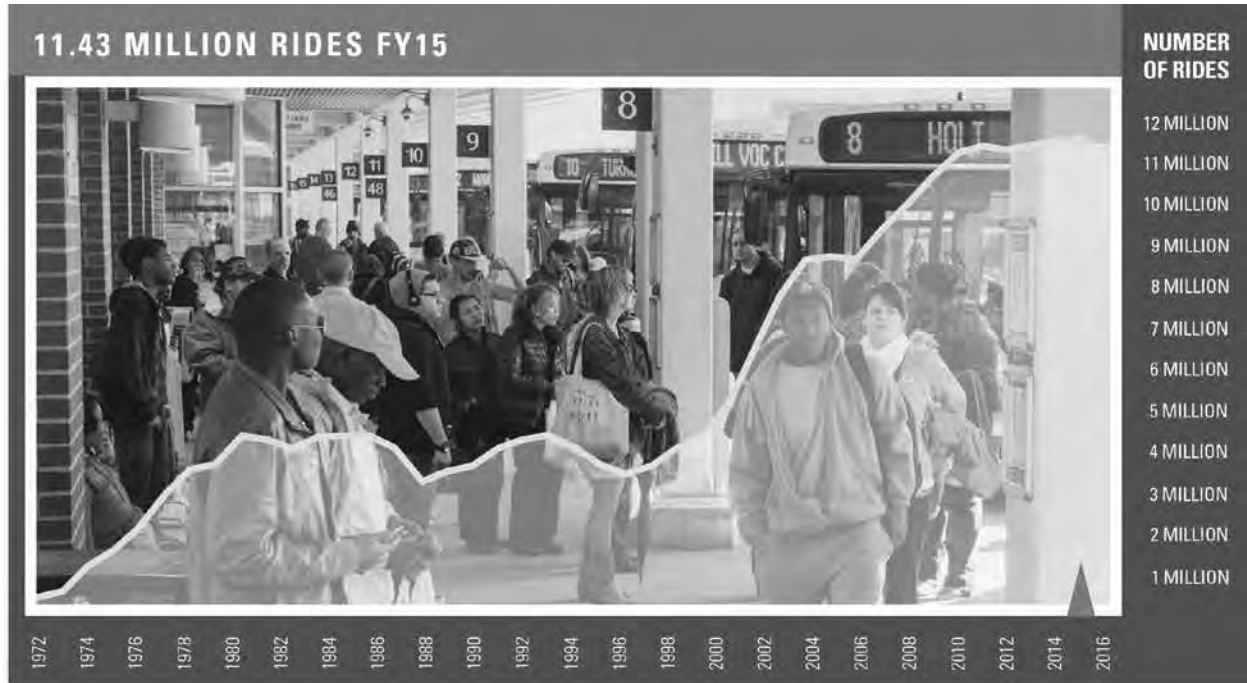
**Mindy Rudolph**  
Citizen Representative

**Mitch Tomlinson**  
Peckham Vocational Industries, Inc.

**Brett VanDrie**  
Citizen Representative

# FY 2015 IN REVIEW

## National Trend Leaves its Mark on Ridership



The economy, market population, demographics, weather and even road construction inevitably cause fluctuations in ridership. As we launched into fiscal 2015 last October, a key influence was impacting public transportation across the country — the declining price of gas. A steady and significant drop in the per-gallon cost continued throughout 2015 negatively affecting transit ridership. Among the American Public Transportation Association’s 11 large transit agencies in Michigan, all reported declines in total passenger trips this past year, mirroring the national slump in bus ridership, which neared 3 percent between January and September 2015. The impact on CATA’s total ridership was not as significant: At the close of fiscal 2015, 11,432,364 rides had been recorded, resulting in a 1 percent decline relative to fiscal 2014 year-end. Nearly half of CATA’s urban fixed routes exhibited increases, though their growth was tempered by declines on several high-ridership routes. Paratransit services reported an overall increase of 10,200 rides, due in large part to healthy ridership gains on Delta Redi-Ride in its inaugural year of operation in Delta Township. Despite the impact of low fuel prices on ridership, CATA continued to maintain its strong ridership position, providing in excess of 11 million passenger trips for the eighth consecutive year.

## FY 2015 IN REVIEW

### Excitement Builds as Gateway Prepares to Open



As construction progressed, the reality of and appreciation for the new multimodal facility was certain. The Capital Area Multimodal Gateway, Operated by CATA, was nearly completed as the fiscal year came to a close. It would replace East Lansing's historic Amtrak station as the region's new gateway, welcoming visitors and showcasing rail as well as city, regional and national bus lines. The hub's opening commenced last fall with taxi and intercity bus service — MegaBus, Greyhound and Indian Trails — moving to the new state-of-the-art facility. CATA serves the location year-round with Route 20 and Route 39 service during MSU's fall and spring semesters. The contemporary-style Gateway gives passengers access to canopied and well-lit bus-boarding bays, designated drop-off and pickup areas, convenient ticket and information booths, 24/7 access to three climate-controlled waiting areas and expanded parking accommodations. Amtrak's Blue Water rail service moved to the new building just after the first of the year. The final phase of the project — the demolition of the original station — will commence once all utilities are removed from the property and proper permits and approvals are obtained. Additional parking accommodations will replace the newly acquired space. The Gateway project was funded by a U.S. Department of Transportation grant in the amount of \$6.28 million. The Michigan Department of Transportation contributed \$500,000 as well as a \$65,932 fencing grant. Michigan State University contributed a land lease on behalf of the project, which is managed by CATA.

### Joint Venture Brings Unique Opportunity to Inpatient Care

Sometimes all it takes is vision and a willing partner to turn a great idea into reality. In this case, the vision belonged to the rehab director at Mary Free Bed @ Sparrow, and the willing partner was CATA. A rare alliance between a health care institution and a public transportation service provider would leave a lasting, life-changing footprint on acute and inpatient rehabilitation.



Mary Free Bed @ Sparrow provides intensive neurological, orthopedic and stroke rehab care. The goal of the project was to address mobility challenges among recovering patients at Sparrow Hospital who may no longer be independent or able to drive. The solution: Repurpose and recycle select bus equipment from a permanently damaged CATA vehicle. Various portions of the bus were donated and used to erect a bus simulator in the center of the newly built rehabilitation unit. The simulator is a realistic recreation of a CATA fixed-route bus. It helps recovering patients develop skills for navigating public transportation. The vehicle allows patients to practice boarding and exiting a bus, maneuver assistive devices onto and within a bus, secure a seat and request a stop. An open house hosted by the center in the fall of 2015 showcased the project and highlighted yet another contribution from CATA to its community and its people.

## FY 2015 IN REVIEW

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### **BRT Project Makes Great Strides While Cutting Costs**

As one of the region's largest public transportation initiatives, the CATA Bus Rapid Transit (BRT) project has generated substantial public interest and made significant advancements in fiscal 2015.

Overall design considerations for the 8.5-mile proposed route along the Michigan Avenue/ Grand River Avenue corridor became one of the priorities earlier in the year. Two dedicated lane alignment designs were painstakingly researched and evaluated, with input by and support from stakeholders, residents and other community members.



Both alignments provided for BRT buses in center-running lanes along the majority of the corridor; mixed bus and vehicular traffic between Bogue Street and Hagadorn Road in East Lansing; and a single dedicated lane in downtown Lansing on Grand, Lenawee, Capitol and Ionia. The alignment designs differed between Detroit Street (near U.S. 127) and Bogue Street. Traffic models were built to test the impact of each option. The results clearly demonstrated that a split-running alignment — a westbound dedicated bus lane directly north of the median and an eastbound lane along the south curb line — was the best option. The alternative — two dedicated bus lanes running side by side along the south curb line and all other traffic running north of the median — forecast excessive delays and congestion issues.

Last spring, CATA's Board of Directors selected the split-running alignment as the optimal solution for the portion of the corridor under review. Work continued on the Environmental Assessment, which determines whether a project will have significant impacts on the human environment, including land use, economic development,

environmental justice, noise and vibration, traffic, and air and water quality, among other factors.

Two public open houses were held at the start of the new calendar year to gather feedback on the feasibility of bicycles in the corridor with respect to improved safety and connectivity of the regional non-motorized network. Meridian Township residents and businesses also addressed design features and public space enhancements such as art and landscaping.

A \$1.25 million federal grant tied to the BRT project will fund the creation of a new zoning code along the route which will allow for more mixed-use developments of commercial space blended with residential real estate and address parking and pedestrian access. New financial support and cost reductions have noticeably reduced the project's overall price tag. The original \$194 million budget was recently trimmed by nearly 33 percent — to \$133 million.

Updates on the progress of the project are available at [cata-brt.org](http://cata-brt.org).

### **CATA CEO/Executive Director Honored by Olivet College**

Olivet College recognized CATA's CEO/Executive Director Sandy Draggoo as a recipient of its Leadership in Individual and Social Responsibility Award last spring. Olivet College Trustee Emeritus Charles Blackman, who had met Draggoo when they both served on the R.E. Olds Museum board of directors, nominated Draggoo. He indicated that, as one of the first women to lead a public transportation system in the country, Draggoo's outstanding leadership and countless contributions to the transit industry were commendable. Olivet annually recognizes leaders who demonstrate the college's vision of education for individual and social responsibility.

## FY 2015 IN REVIEW

### Clean Commute Campaign Wins National Award



The American Public Transportation Association awarded CATA an AdWheel Grand Award in the Special Events Public Relations/Awareness category, which was announced at its Annual Meeting and Expo in October 2014.

CATA Clean Commute Options' Casual Commute Day campaign promoted friendly competition between Greater Lansing, Southeast Michigan and Grand Rapids commuters by encouraging clean commuting. The awareness initiative also demonstrated how walking, biking, carpooling and riding public transportation effectively and conveniently reduces emissions and a community's carbon footprint. The campaign was selected by industry and non-industry marketing and communications professionals from a field of 500 entries in various categories, including print, electronic, campaign, special event and social media.

APTA AdWheel annually recognizes public transportation systems and business members for excellence in advertising, communications, marketing and promotion.

### Delta Redi-Ride Celebrates First Year with High Marks

When a mobility issue arises, municipalities often look to CATA for solutions. CATA's partnership with Delta Township provided a solution to the township's need for enhanced access to jobs for residents and improved mobility services for persons with disabilities. In its inaugural year, Delta Redi-Ride accounted for 18,000 rides township-wide. It is one of five Redi-Ride services provided by CATA yet it represented nearly 25 percent of the total Redi-Ride ridership in fiscal 2015. The demand-response service operates within the township boundaries and provides another dimension in seamless public transportation, making free connections to CATA's Route 3 at Lansing Mall and Route 12 at LCC West and at Waverly and St. Joseph Highway for travel to downtown Lansing. CATA will continue to operate Delta Redi-Ride under the 3-year agreement with the township.

# CATA SERVICES & PROGRAMS

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## **Fixed-Route Service**

Fixed-route service is what most people are familiar with – big buses traveling regular routes at scheduled times throughout the Greater Lansing area. CATA operates 32 fixed routes, including campus bus service for Michigan State University, which runs 24/7 during the fall and spring terms.

Fixed-route ridership captured 10.9 million rides in fiscal 2015 with nearly half of CATA's urban routes exhibiting increases.

## **Entertainment Express**

CATA's Entertainment Express is your trolley connection to nightlife on the Michigan Avenue/Grand River Avenue corridor. Entertainment Express operates during the evening and late night Thursday through Saturday, between the Lansing and East Lansing downtown districts. Entertainment Express bus stops, located near the corridor's entertainment venues and high-density residential areas, are marked by newly replaced distinctive trolley bus stop signs along the route. The crosstown service provided 11,920 rides along the corridor in fiscal 2015.

## **Commuters Ride the Limiteds**

During weekday morning and afternoon rush hour, CATA offers commuter services between the southern and eastern regions of the service area and downtown Lansing. Route 46 Mason Limited and Route 48 Williamston/Webberville Limited buses pick up customers in their respective communities and travel directly to downtown Lansing, making fewer stops along the way to ensure a faster commute. Commuters in outlying areas continued to exhibit a preference for public transportation. This loyal passenger segment accounted for 21,700 trips on the Limiteds.

## **Spec-Tran**

Spec-Tran is CATA's advance-reservation, shared-ride, curb-to-curb transportation service for persons with disabilities. Spec-Tran service offers small lift-equipped buses and low-floor vans. The service operates seven days a week and is partially funded by Ingham County. Customers are certified in accordance with the Americans with Disabilities Act. Over the course of the fiscal year, passengers took 356,600 Spec-Tran rides.

## **CATA Rural Service (CRS)**

This advance-reservation curb-to-curb service operates in the outlying areas of Ingham County. CRS can be used by the general public for any trip within the rural Ingham area. Rides are provided Monday through Friday. This service is funded by Ingham County. Rural ridership totaled 48,100 in fiscal 2015.

## **Redi-Ride**

Redi-Ride is a curb-to-curb advance-reservation service that operates within a defined jurisdictional area for the general public. CATA operates Redi-Ride service in five areas: Delta Township, Delhi Township, Meridian Township, Mason and Williamston. Rides are provided Monday through Saturday upon request.

Record ridership continued for this service segment, due in large part to the success of Delta Redi-Ride in its first full year of operation. Redi-Rides overall realized a 29 percent increase in recorded trips or 78,550 rides.

# CATA SERVICES & PROGRAMS

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## **CATA Connector**

CATA Connectors provide regularly scheduled small-bus service, connecting outlying Ingham County communities and Lansing. No reservations are necessary. The service operates Monday through Saturday. The Mason Connector operates between the Mason Meijer and the South Pennsylvania Meijer, via Cedar Street. The Williamston/Webberville Connector travels from Webberville through Williamston to the Meridian Mall via Grand River Avenue. Ingham County funds this service. Passenger rides rose in both areas, contributing to an overall 12 percent increase or 16,700 total trips.

## **Shopping Bus**

CATA provides regularly scheduled transportation between area senior housing complexes, grocery stores and shopping centers. The Shopping Bus operates Monday through Friday, traveling to major shopping locations each week. Reservations are not required. This service is funded by a Michigan Department of Transportation grant. Senior residents continued to partake in curb-to-curb shopping excursions, represented by the 9,300 rides reported by fiscal year-end.

## **Lot Link & Night Owl**

These general public, advance-reservation services operate on MSU's campus during fall and spring semesters. Both services provide curb-to-curb transportation. Lot Link travels between MSU's three main student parking lots and other campus locations. Night Owl operates late at night and early in the morning when other CATA services are not running.

Demand for these services continued to demonstrate students' preference for a safe and convenient option around campus. In total, 16,160 rides were represented by Lot Link and Night Owl, up slightly relative to last year's 4-year high.

## **Accessibility**

CATA vehicles and facilities are accessible to persons with disabilities. Service animals, such as guide dogs, are always welcome on CATA vehicles. Large fixed-route buses have automated audio systems that announce major intersections and bus-boarding areas. Passengers waiting at bus stops hear route names and numbers announced when the bus arrives at the stop. The CATA website provides route schedules and service information in several accessible formats including MP3 files. Large-print schedules are also available through Customer Service. CATA bus-hailing card kits, designed for customers to signal operators at bus stops served by more than one route, are available upon request.

## **Bike Racks and Lockers**

Free bike racks can be found on all CATA fixed-route buses and on select small buses. Each easy-to-use rack can accommodate up to three bicycles. In addition, CATA offers a bike locker rental program. Lockers are located at the CATA Transportation Center in downtown Lansing.

## **CATA Transportation Center**

The main boarding center for CATA is the CTC, located in downtown Lansing on Grand Avenue between Lenawee and Kalamazoo streets. This facility is the transfer point for half of CATA's fixed routes. To assist with trip planning, service information and bus pass sales, Customer Service Representatives are available at the CTC on weekdays, 7 a.m. to 7 p.m., and weekends, 9 a.m. to 5 p.m. The Center also features Greyhound/Indian Trails operations, a security office, indoor seating, restrooms, maps and schedules, a coffee and snack shop, change and vending machines and an ATM.

# CATA SERVICES & PROGRAMS

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## **MSU-CATA Transportation Center**

The MSU-CTC is the main boarding center for CATA bus routes serving campus. CATA and MSU partnered to build this facility, located on the ground level of the parking ramp (Ramp 1) between North Shaw and South Shaw lanes. It is open 24/7 year-round and offers a number of amenities such as indoor seating, restrooms, maps and schedules, phone access to CATA Customer Service and ride-request line, Sparty convenience store, ATM and vending machines.

## **Capital Area Multimodal Gateway, Operated by CATA**

The Gateway replaces the original Amtrak station in East Lansing with a state-of-the-art transportation facility, welcoming visitors and showcasing the region. The large modern station provides convenient access to Amtrak Blue Water service to Chicago and Port Huron, taxi service and intercity buses — Greyhound, Indian Trails and MegaBus. CATA serves the location year-round with Route 20 and Route 39 service during MSU's fall and spring semesters. The facility is open 7 a.m. until 6 p.m. Monday through Friday and 7 a.m. until 2:30 p.m. on the weekends with access to information and ticket booths during these hours. Climate-controlled waiting areas are accessible 24/7.

## **CATA Clean Commute Options**

CATA Clean Commute Options is a free program dedicated to improving air quality in the tri-county area. The program provides individuals traveling to or within Ingham, Eaton and Clinton counties with options that best fit their transportation needs. A free online commute-matching service — accessible at [cleancommute.org](http://cleancommute.org) — provides registrants with a complete list of potential bus routes, carpool and vanpool matches, bike buddies

and information about pedestrian and bicycle-friendly routes. Like us at [facebook.com/cleancommute](https://facebook.com/cleancommute) and follow [twitter.com/cleancommute](https://twitter.com/cleancommute) for the latest updates. Applications and additional information are available via email at [cleancommute@cata.org](mailto:cleancommute@cata.org) or by calling 517-393-RIDE (7433).

## **cata.org and Trip Planner**

CATA's website includes a fixed-route trip-planning program, Rider Alerts, detailed route maps and timetables, service and fare information, online bus pass sales, CATA business opportunities, job openings and much more.

## **Rider Alerts**

CATA customers receive up-to-the-minute information regarding detours and service changes when they subscribe to Rider Alerts. Subscribers can visit [cata.org](http://cata.org) to register for email and/or text alerts regarding pertinent routes. All notifications are published on CATA's website 24/7.

## **Facebook, Twitter and Instagram**

Stay connected to CATA and the public transportation industry via Facebook, Twitter and Instagram. Find out about CATA's latest news and events by liking us on [facebook.com/rideCATA](https://facebook.com/rideCATA) and by following us on [twitter.com/rideCATA](https://twitter.com/rideCATA) and [instagram.com/rideCATA](https://instagram.com/rideCATA). You'll also want to check out CATA Clean Commute Options at [facebook.com/cleancommute](https://facebook.com/cleancommute) to stay current on local commuting issues and options for contributing to a cleaner environment.

# CATA SERVICES & PROGRAMS

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## Community Pride

CATA-sponsored programs allow us to give back to our community, customers and supporters:

*Casual Commute Day*

*Come Clean Duathlon*

*Community Health Fair*

*Free Rides on Election Day*

*Santa Free Rides*

Throughout the year, CATA also participates in community-sponsored events in support of local endeavors that bring value to the region served by public transportation.

*Be a Tourist in Your Own Town*

*Capital City Clean Sweep*

*Community Connect*

*Delta Side Business Association*

*Community Expo*

*East Lansing Art Festival*

*Fifth Third Financial Empowerment Fair*

*Holiday parades*

*MSU Science Festival*

*Safety Council Patrol Picnic*

*Silver Bells in the City*

*Touch-A-Truck*

*Trick-or-Treat on the Square*

CATA employees also give generously to the *Capital Area United Way* campaign, regularly deliver *Meals-on-Wheels* on their lunch hour and “adopt” *Operation Santa* families at a local elementary school to provide holiday gifts to those in need.

## Listening Sessions

CATA hosts a series of informal one-on-one sessions throughout the year to give customers an opportunity to share their thoughts and/or concerns with CATA representatives. Listening Session dates are displayed in all fixed-route buses and at [cata.org](http://cata.org). Sessions are held at the CTC in downtown Lansing and at the MSU-CTC on the MSU campus.

**Title VI:** CATA services are provided in accordance with Title VI (of the Civil Rights Act of 1964), without discrimination based on race, color, national origin, or other prohibited bases.

# CAPITAL AREA TRANSPORTATION AUTHORITY

## STATEMENT OF NET POSITION

Year ended September 30

<b>ASSETS</b>	<b>2015</b>	<b>2014</b>
CURRENT ASSETS:		
Cash	\$ 177,106	\$ 3,654,843
Investments	32,398,884	28,919,908
Accounts receivable	1,588,526	1,433,816
Due from government	6,210,350	6,394,278
Inventory	1,218,150	995,794
Prepaid expenses	471,188	573,132
<b>TOTAL CURRENT ASSETS</b>	<b>42,064,204</b>	<b>41,971,771</b>
CAPITAL ASSETS - NET	<b>59,360,275</b>	<b>53,323,003</b>
<b>TOTAL ASSETS</b>	<b>\$ 101,424,479</b>	<b>\$ 95,294,774</b>
DEFERRED OUTFLOWS RELATED TO PENSION	<b>1,220,642</b>	<b>0</b>
LIABILITIES		
CURRENT LIABILITIES:		
Accounts payable	2,744,018	5,097,110
Accrued payroll	494,570	450,427
Accrued interest	0	0
Accrued vacation, incentive and sick pay	2,214,413	856,509
Reserve for workers' compensation claims	114,956	157,332
Reserve for health insurance costs	339,000	339,000
Other current liabilities	436,930	11,136
<b>TOTAL CURRENT LIABILITIES</b>	<b>6,343,887</b>	<b>6,911,514</b>
LONG TERM LIABILITIES		
Net pension liability	2,457,634	0
Accrued severance pay	78,792	129,710
Other post retirement benefits	5,937,611	4,349,681
<b>TOTAL LONG-TERM LIABILITIES</b>	<b>8,474,037</b>	<b>4,479,391</b>
<b>TOTAL LIABILITIES</b>	<b>14,817,924</b>	<b>11,390,905</b>
DEFERRED INFLOW RELATED TO PENSION	<b>1,217,762</b>	<b>0</b>
Net Assets		
Invested in capital assets, net of related debt	59,360,271	53,323,003
Unrestricted	27,249,160	30,580,866
<b>TOTAL NET POSITION</b>	<b>\$ 86,609,431</b>	<b>\$ 83,903,869</b>

**CAPITAL AREA TRANSPORTATION AUTHORITY  
STATEMENTS OF REVENUES, EXPENSES & CHANGES IN  
NET POSITION**

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	Year ended September 30	
	<u>2015</u>	<u>2014</u>
OPERATING REVENUES	\$ 8,056,269	\$ 8,425,196
OPERATING EXPENSES	<u>51,083,888</u>	<u>49,225,320</u>
Operating loss	(43,027,619)	(40,800,124)
NON-OPERATING REVENUES (expenses)	<u>35,198,154</u>	<u>33,768,876</u>
Net income (loss) before capital contributions	(7,829,465)	(7,031,248)
CAPITAL CONTRIBUTIONS - GRANTS	<u>14,136,144</u>	<u>9,644,434</u>
Change in net position	6,306,679	2,613,186
NET POSITION, BEGINNING OF YEAR	<u>80,302,756</u>	<u>81,290,683</u>
<b>NET POSITION, END OF YEAR</b>	<b><u><u>\$ 86,609,435</u></u></b>	<b><u><u>\$ 83,903,869</u></u></b>

# CAPITAL AREA TRANSPORTATION AUTHORITY RESOURCE DIRECTORY

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**Fixed-Route Service Information & Bus Pass Sales**

(517) 394-1000 or [cata.org](http://cata.org)

**Walk-up Customer Service Assistance**

CATA Transportation Center  
420 S. Grand Avenue, Lansing  
Weekdays: 7 a.m.–7 p.m.  
Weekends: 9 a.m.–5 p.m.

**Michigan Relay Center Voice TDD**

(800) 649-3777

**CATA Administrative Offices**

4615 Tranter Street, Lansing  
(517) 394-1100

**Rider Alert Line**

(517) 367-7277 or [cata.org](http://cata.org)

**CATA Clean Commute Options**

(517) 393-RIDE (7433)

**Rural Service, Connector Service, Shopping Bus & Redi-Ride**

(517) 394-CATA (2282)  
or (800) 322-1390

**Spec-Tran**

(517) 394-CATA (2282)

**Lot Link & Night Owl**

(517) 432-8888

**Website**

[cata.org](http://cata.org)  
[cleancommute.org](http://cleancommute.org)

**Email**

[info@cata.org](mailto:info@cata.org)  
[cleancommute@cata.org](mailto:cleancommute@cata.org)

**Facebook**

[facebook.com/rideCATA](https://facebook.com/rideCATA)  
[facebook.com/CleanCommute](https://facebook.com/CleanCommute)

**Twitter**

[twitter.com/rideCATA](https://twitter.com/rideCATA)  
[twitter.com/CleanCommute](https://twitter.com/CleanCommute)

**Instagram**

[instagram.com/rideCATA](https://instagram.com/rideCATA)

**YouTube**

[youtube.com/CleanCommute](https://youtube.com/CleanCommute)



**CAPITAL AREA TRANSPORTATION AUTHORITY**

4615 Tranter Street • Lansing, Michigan 48910 • [info@cata.org](mailto:info@cata.org) • [cata.org](http://cata.org)

Customer Service: (517) 394-1000 • Administrative Offices: (517) 394-1100 • Fax: (517) 394-3733