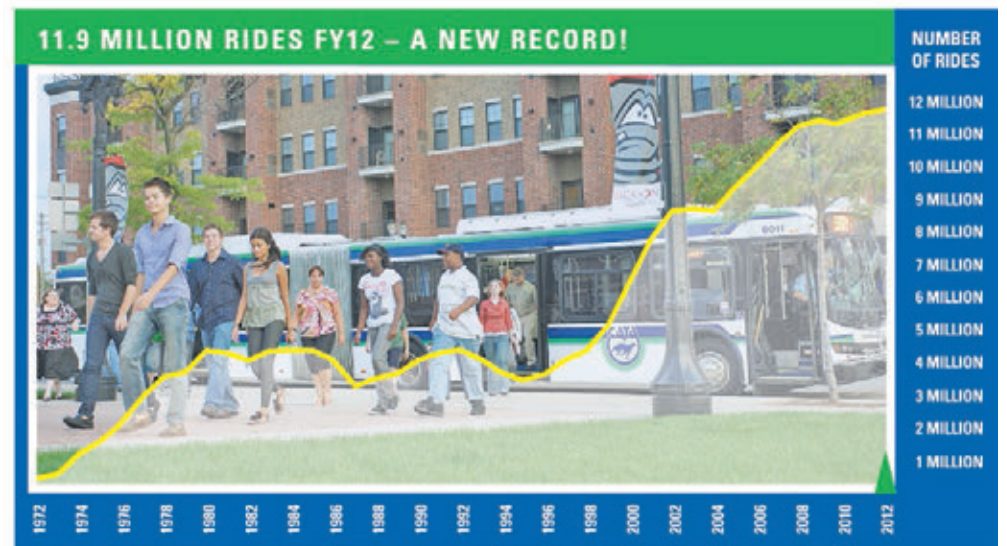




**2013 COMMUNITY REPORT • MOVING YOU TOWARD YOUR DREAMS**

PRESORTED STANDARD  
 US POSTAGE  
**PAID**  
 LANSING, MI  
 48910  
 PERMIT # 290



See story on page 4.

Capital Area Transportation Authority  
 4615 Tranter Street  
 Lansing, MI 48910

**CATA Facilities**

**CATA Transportation Center 420 S. Grand Avenue, Downtown Lansing**

The CTC is the primary boarding facility and transfer point for 17 routes that travel downtown. Friendly Customer Service Representatives assist visitors with trip planning, service information and bus pass purchases seven days a week. The CTC includes Greyhound/Indian Trails intercity bus service, a coffee/snack shop, security office, bike racks, lockers and other public amenities.

**MSU-CATA Transportation Center at Shaw Parking Ramp 1**

The MSU-CTC is the main boarding center for CATA routes serving Michigan State University. It is open 24/7 and includes bus schedules and maps, a convenience store, public amenities and access to MSU's Shaw Parking Ramp 1. Customer Service Representatives are accessible via direct phone lines.

**CATA Administrative Offices 4615 Tranter Street, South Lansing**

Service information and bus pass purchases are available Monday through Friday, from 8 a.m. to 5 p.m.



June 2013

### Greater Lansing Residents:

In the early 1900s, Henry Ford said, "With mobility comes freedom and progress."

He was, of course, referring to the automobile. But even in the New Millennium – applied to public transportation – his words ring true, which means that the 11.9 million trips the Capital Area Transportation Authority delivered in fiscal 2012 gave tens of thousands of riders access to mobility services and, for many, the ability to pursue life, liberty and happiness.

Public transportation is absolutely critical to the progress and vitality of a community. One need only imagine our urban and rural streets without affordable transportation options to understand the value CATA brings to Greater Lansing.

A March 2012 survey, conducted by market research firm Epic-MRA, paints a telling picture of CATA's customary fixed-route riders:

67 percent do not own a car
52 percent rent or lease a home
45 percent are between 18 and 29 years old
41 percent have an annual household income at or below \$30,000
39 percent are single

Overall, fiscal 2012 ridership included more than 8,000 customers who utilize Spec-Tran, CATA's advance-reservation service for persons with disabilities. More than half are age 62 or older. Spec-Tran delivered a record-high 360,000 trips, with demand continuing to spiral upward.

The customer profiles presented above are representative of CATA's traditional riders. You may recognize them as your family members, friends, neighbors, co-workers, patients, customers or students, all of whom rely on CATA for much-needed and affordable public transportation services.

Thanks in large part to local taxpayers, CATA serves as a lifeline for those who are financially and physically challenged; those who otherwise have no viable means of mobility. Funding also ensures our ability to get students to their classes, patients to appointments, workers to jobs and seniors to service providers. Together, we connect families and friends, as well as entertainment seekers to local businesses and venues.

Looking forward, there is much work yet to be done, and the challenges are many. Changes in technology, legislation, the environment and the economy will continue to affect every aspect of our business. Fluctuating gas prices and property values, cuts in federal and state funding, and the rapidly escalating demand for public transportation services will force CATA to diligently seek efficiencies and economies of scale in order to continue to deliver outstanding value. No matter what our future holds, with your ongoing support we will stay the course, taking people where they need to go and moving them closer to their dreams.

Sincerely,

**Peter A. Kuhnmuensch**  
CATA Board Chair

**Sandra L. Draggoo**  
CATA CEO/Executive Director



**Peter A. Kuhnmuensch, CATA Board Chair**



**Sandra L. Draggoo, CATA CEO/Executive Director**

### CATA Mission Statement

CATA provides a variety of quality transportation services that are safe, timely and cost-efficient, responding creatively to the diverse mobility needs of the region, and delivered by dedicated employees in a professional manner.

# CELEBRATING SUCCESS



In September 2012, CATA proudly showcased its newly expanded and renovated bus storage and maintenance facilities by hosting a ribbon-busting ceremony and open house. We celebrated the completion of this multiphase project – which was two years in the making – and we invited our community to join us.

In October, the Authority also hosted approximately 80 members of the Rotary Club of Lansing inside the bus storage facility. Both events were so successful that CATA agreed to once again feature its bus storage facility and Maintenance Department – in addition to the downtown CATA Transportation Center – as a site attraction for the 2013 *Be a Tourist in Your Own Town* event. Thanks to all who shared in the celebration!

*Sandy*



CATA Director of Operations Dwight D. Smith leads one of numerous groups on a tour of the newly expanded bus storage facility.



Sandy Draggoo welcomes Rotary Club President Suzy Carter to a fall meeting.



Congressman Mike Rogers emphasizes the importance of funding for transportation projects.



ATU President Steve Soliz expresses appreciation for the new facility, which now shelters all of CATA's buses.



Buses during an early morning pullout from CATA's newly expanded storage facility.



Attendees listen to opening remarks prior to CATA's ribbon-busting ceremony.

# CATA HIGHLIGHTS

## Growth in Ridership Remains Strong

Fiscal 2012 closed on a high note as CATA marked its third consecutive record-breaking year with 11,861,760 rides. Ridership growth was attributed to a 7 percent gain in demand for curb-to-curb transportation services. Overall fixed-route ridership remained relatively stable. CATA's increased ridership mirrored the national trend for strong public transportation growth, supporting local and national economic recovery. CATA continues to deliver outstanding value to the communities it serves.

## Superhero Antics Tout Benefits of Public Transportation

To raise awareness of the benefits of public transportation as a viable, affordable and sustainable option, and to inject CATA's



"Have no fear, he's always near!"

public image with personality and humor, a new ridership campaign full of heroic antics debuted this year.

CATA-Man, an animated superhero, reinforces a strong image of public transportation among riders and nonriders alike. His bold appearance elicited positive reactions both locally and

nationally. The campaign's message reminds our community that CATA is "saving your day, one ride at a time."

## Raising Cultural Awareness

CATA's fixed-route buses serve as an unconventional means of poetic expression with the return of *Poetry in Motion*®. CATA, in partnership with the MSU Residential College in the Arts and Humanities Center for Poetry, is pleased to showcase a brand-new series of poems, accompanied by original student-designed art. With the program's debut last year, Greater Lansing became the first community in the state to participate in the national *Poetry in Motion*® initiative. This year's project launched in April and will be on display aboard fixed-route buses throughout the summer.



## Fleet Additions

CATA acquired 10 40-foot New Flyer Xcelsior™ buses in February, along with 16 Champion-brand buses – 10 for Paratransit and Redi-Ride, and six for Rural Service. These new bus purchases were made possible by a federal grant.



Over the years, CATA has invested in technologies that help reduce operating costs and emissions, while ensuring a smoother, more comfortable ride for passengers. The latest fleet additions offer yet another progressive feature: charging systems powered by a hybrid battery source to control

the vehicle's electrical system. This innovative characteristic eliminates the need for a large alternator and associated drive belt, resulting in substantial reductions in weight, engine draw and emissions, and greater fuel savings.



## Kuhnmuensch Receives Leadership Award

CATA Board Chair Pete Kuhnmuensch was the recipient of the 2013 Olivet College Leadership Award at the 17th annual Leadership for Individual and Social Responsibility Awards Dinner at the Country Club of Lansing in May.

"It is an honor to stand among others who've received this award," Kuhnmuensch said. "I am humbled by their many worthy achievements and contributions

as leaders, and deeply appreciative of this special recognition."

Kuhnmuensch is executive director of the Insurance Institute of Michigan.

## CAUW Honors CATA Director of Operations

In April, the Capital Area United Way presented CATA Director of Operations Dwight D. Smith with the Marion H. Marshall Award. Each year, the award is given to a volunteer who demonstrates dedication, effort and a commitment that personifies the success of the United Way campaign.



CATA Director of Operations Dwight D. Smith (fourth from left) celebrates with family members.

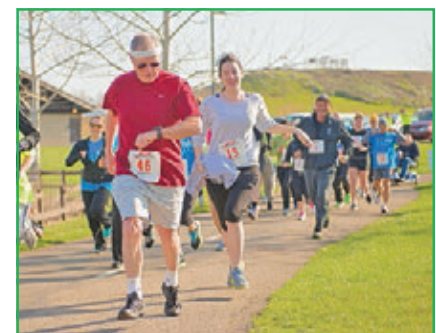
## East Lansing Multimodal Station

In mid-April, CATA hosted an open house and invited public comment on the proposed redevelopment of the East Lansing Multimodal Station, currently referred to as the East Lansing Amtrak Station. Approximately 40 individuals attended the information-gathering session and offered suggestions regarding the station's design, accessibility and schedules, among other concerns. CATA, in partnership with Michigan State University and the City of East Lansing, was awarded a \$6.28 million grant by the U.S. Department of Transportation last summer, thanks to fiscal 2012 Bus and Bus Facilities Program Livability Initiative funds.

The new facility is expected to be completed by late 2014.

## On Your Mark, Get Set ... Run!

This past spring the CATA Clean Commute Options Program hosted its inaugural Clean Commute 5K walk/run at Hawk Island Park. In total, 41 people participated, kicking off Ozone Action Season, which runs from May 1 to Sept. 30. Proceeds from the 5K benefited the Mid-Michigan Asthma Coalition.

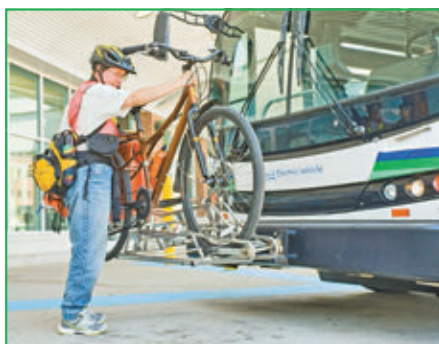


# CATA HIGHLIGHTS

## CATA Promotes Bicycling Goodwill

Conventional wisdom may tout “less is more,” but sometimes more really is more. Case in point: CATA recently purchased three-position bicycle racks for its fixed-route buses, two-position bicycle racks for small buses, and a limited number of bicycle loops for installation throughout the community. Prior to the upgrade, CATA’s fixed-route buses accommodated up to two bicycles, but small buses weren’t equipped to do so.

According to CATA CEO/Executive Director Sandy Draggoo, “A growing number of riders use our bike racks and rely on CATA to more conveniently access bike-friendly streets and paths, seek shelter during inclement weather, and improve multimodal connectivity and efficiency. Thanks to a 2011 grant from the Michigan Department of Transportation, made possible from the federal Transportation Enhancement Program, along with our friends at the Tri-County Bicycle Association who generously contributed the required local match, all of our active fixed-route buses now sport three-position racks; our large-capacity small



buses – those that service Redi-Ride and Rural Service – will have two-position bike racks by the end of July.”

CATA’s commitment to improved multimodal connectivity is further demonstrated by the donation of its displaced two-position bike racks to Clinton Transit

and Eatran. This allows for a regionalized push to expand transportation options to the tri-county biking community.

Additionally, CATA installed a visual indicator that allows its bus operators to see when a bike rack is in a proper stowed position without having to get out from behind the wheel. The indicator helps drivers avoid obstructions in the buses’ path.

The grant also allowed for the installation of bike loops at the bus shelters at Frandor and Sparrow Hospital, and the South Pennsylvania, Lake Lansing Road and Okemos Meijer stores.

### CATA Locker Rentals

CATA offers bike-locker rentals at the CATA Transportation Center in downtown Lansing and the East Lansing Division Street parking ramp. Visit [cata.org](http://cata.org) or call 517-394-1000 for locker rental information and instructions.

## ATU’s Bust the Bus Effort Feeds Hungry

For the fifth consecutive year, bus operators, maintenance workers and mechanics from two Amalgamated Transit Union locals teamed up in April with Kroger and the Greater Lansing Food Bank to continue a mission to fight hunger.

This year’s *Bust the Bus* food drive raised 2,902 pounds of nonperishable food items and \$2,010 in cash donations, according to Katie Kelley, recording and financial secretary of ATU Local No. 1039, representing CATA’s union employees.

## Corridor Update

It’s been said that the waiting is the hardest part. When it comes to the Capital Area Transportation Authority’s Bus Rapid Transit – which was approved in April by the Federal Transit Administration to advance to project development – truer words could not be spoken.

“We are thrilled by the good news,” said Sandy Draggoo, CATA CEO/Executive Director.

In September 2011, CATA submitted the BRT project for acceptance into the FTA’s Section 5309 Small Starts program and approval to move to the next phase: project development.

“Once funding is secured, CATA can proceed with the environmental review process, as well as engineering and design activities for FTA evaluation and ratings, all of which could position the BRT for future federal funding for this project,” Draggoo explained.

The BRT – or high-capacity buses operating in dedicated center-running bus lanes – would serve 28 stations and allow CATA to offer more efficient travel times, fewer stops, and greatly enhance service along the 8-mile stretch of roadway between the Capitol in downtown Lansing and the Meridian Mall area. Similar BRT systems have been effective catalysts in spurring economic development within corridor regions.



## Ozone Action Season Underway

Organized to increase public awareness about air quality, respiratory health and alternative commuting options, Ozone Action Season is underway and will run through Sept. 30. During this period, elevated temperatures and increased exposure to sunlight may create high levels of ground-level ozone, causing the air to feel heavy and making it difficult to breathe. Children, the elderly, those with asthma and other chronic respiratory illnesses, and those who are active outdoors are especially susceptible to the harmful effects of ground-level ozone. Do your part to help keep our air clean by taking these steps:



- Rather than drive, choose an alternative commute option: Take the bus, carpool, vanpool, bike or walk
- Combine errands
- Avoid topping off your gas tank – stop at the click
- Reduce your vehicle’s engine idling
- Mow your lawn and fuel your car after 5 p.m. or during cooler times of the day
- Subscribe to [miair.enviroflash.info](http://miair.enviroflash.info) for Ozone Action Alerts
- Avoid mowing your lawn when an alert is issued

### [cata.org](http://cata.org) and Trip Planner

CATA’s website includes a fixed-route trip-planning program, detailed route maps and timetables, service and fare information, online bus pass sales, Rider Alerts, CATA business opportunities, job openings and much more.

### Rider Alerts

Receive up-to-the-minute information on detours and service changes by subscribing to Rider Alerts at [cata.org](http://cata.org). Automatic service alerts pertaining to your routes are sent to you via text message or email. Alerts are also available 24/7 at [cata.org](http://cata.org).

## DON

Michigan State University Student



The first time I rode CATA, I was intimidated as I'd never ridden a bus before. To my surprise, it was actually a really nice experience. It took me about two weeks to learn the routes and schedules.

On campus, CATA comes about every 5 minutes, so it's convenient. Without CATA, I would be late for so many classes.

## STEPHANIE

Acting Director MSU RCAH Center for Poetry



I love CATA! This is the second year the Center for Poetry has partnered with CATA to bring *Poetry in Motion*® to our community. The program offers riders a poetic cultural experience on the buses. As a daily commuter, I'm

proud to have launched it in Michigan. Such projects are markers of a vibrant community. It is a demonstration of CATA's commitment to Greater Lansing.

## CALLIOPE

Spec-Tran Customer



I've been riding CATA for 30 years – 16 years on Spec-Tran. I need to use it everywhere I go because I'm in a wheelchair. The best part of riding CATA is the drivers. They respect me and the other passengers and really enjoy

helping us. They treat us like everyone else and don't talk down to us. We tell each other jokes and make each other laugh. You don't know how good they make me feel!

## CATA Services and Programs

### Fixed-Route Service

CATA offers 33 fixed routes in the Greater Lansing area. Fixed-route service is what most people are familiar with – big buses traveling regular routes at scheduled times. Days of operation and service hours vary by route. CATA also provides fixed-route service on the campus of MSU during fall and spring semesters. There are more than 1,300 bus stops and shelters located throughout CATA's fixed-route service area for convenient access to routes.

### Commuters Ride "The Limiteds"

CATA offers commuter routes called "The Limiteds," which travel to the Meridian Mall, Mason, Williamston, Webberville and downtown Lansing during weekday morning and afternoon rush hours. The Limiteds serve select bus stops along each route for a faster commute. Fixed-route fares\* apply.

### Entertainment Express

Catch the CATA trolley and ride the Entertainment Express. It's your connection to food and fun along the Michigan/Grand River Avenue corridor, between downtown Lansing and East Lansing. The corridor features over 70 dining and entertainment nightspots. The service runs every Thursday, Friday and Saturday year-round, from 7:30 p.m. until 2:30 a.m. (3 a.m. when MSU is in session).



Customers can use their CATA fixed-route pass to ride free. For \$25, ride the trolley as often as you want for an entire year with the Entertainment Express Annual

Pass. Visit [catatrolley.org](http://catatrolley.org) for more details. Fixed-route fares\* apply.

### Spec-Tran Service

Spec-Tran is CATA's advance-reservation, curb-to-curb service for persons with disabilities who reside near fixed-route service but are unable to take advantage of it. CATA uses small buses equipped with lifts as well as low-floor vans for this service. Spec-Tran operates seven days a week during the same hours as CATA's fixed-route service. Spec-Tran customers must be certified in accordance with the Americans with Disabilities Act. The one-way fare is \$2.50 in Zone 1 and \$5 in Zone 2. Call 517-394-CATA (2282) for eligibility and service information.

### CATA Rural Service

This is an advance-reservation, curb-to-curb service for travel in the outlying areas of Ingham County. CRS\*\* provides rides Monday through Friday, from 7 a.m. to 6 p.m. Call 517-394-CATA (2282) or 800-322-1390 for specific fare and ride information.

## ROBERT

Michigan State University Student



CATA was my first experience with public transportation. My sister helped me figure out how to use the service. Her advice: Buy a pass and ride the bus. CATA makes it easier for me to get around. I don't worry about getting to class on

time, even when my classes are on the other side of campus. CATA makes me want to go to other places, because I know that I can.

## JEFFERY

Fundraising Specialist, Phone Bank Systems Inc.



I've been riding CATA every day for two years while attending LCC. My wife works at MSU, so we ride to campus together and park the car. Then, I continue on to LCC on Route 1. We're trying to save on gas and car insurance by using one vehicle.

This spring, we had a big family gathering in Lansing with 37 relatives. Some took a bus into town, so when we decided to go see a movie, 20 of us hopped on CATA for a ride to the theater – the perfect solution!

## CATA Service Area

CATA provides a variety of public transportation services in the Greater Lansing area to all of Ingham County and portions of Clinton and Eaton counties. The service area is defined by two zones:

**Zone 1** covers the CATA service area described above, with the exception of most of Delta Township in Eaton County. Standard fares apply in this zone.

**Zone 2** covers most of Delta Township. Higher fares apply when boarding a CATA vehicle in this zone.

## Community Pride

CATA's community connection extends beyond service provision. Throughout the year, CATA looks for opportunities to "connect" with community residents. Programs such as **Safe Ride Home** on New Year's Eve, the **Community Health Fair**, **Free Rides on Election Day**, **Santa Free Rides**, **Bust the Bus** and the **Clean Commute 5K** allow CATA to give back to customers and noncustomers alike. CATA also participates in many community-sponsored events such as **Homeless Connect**, **Trick-or-Treat on the Square**, **First Fridays** (underwritten by Team Lansing Inc. and MSU Federal Credit Union), **Safety Patrol Picnic**, **East Lansing Art Festival**, **Be a Tourist in Your Own Town**, **Silver Bells in the City** and area parades. CATA employees give generously to the **Capital Area United Way**, deliver **Meals on Wheels** on their lunch hours and "adopt" **Operation Santa** families at a local elementary school, providing holiday gifts to children in need.

## FATHY

*President & CEO, 7c Lingo*



Public transportation is essential to our region, and CATA has always fulfilled this important role. I used CATA back in high school for recreational purposes. When my three kids are old enough to ride alone, I would trust them on CATA. My co-workers ride CATA to work. They couldn't otherwise get to their jobs. For taxpayers, it's reassuring to know that it's available even if you don't currently use it, because one day you may need to.

## DEDRIA

*Writing Professor, Lansing Community College*



I started riding buses when I was a kid. It taught me independence at an early age. Now the bus is my primary means of transportation, even though I get a free parking pass from LCC. I ride daily to work and find that I'm so much more relaxed and in control at the start of my day. I've been riding CATA for 10 years and love it! I'm a people freak, and by riding the bus I get to focus on the people. You can't do that if you're driving.

### Redi-Ride

CATA's Redi-Ride is an advance-reservation, curb-to-curb service operating in four areas. **Mason and Williamston Redi-Rides** operate within each city's service area Monday through Friday, 6:30 a.m. to 6 p.m., and Saturday, 8:30 a.m. to 4 p.m. Service is usually available within 30 minutes of a customer's call. **Meridian Redi-Ride** operates in Meridian Township Monday through Saturday, 9 a.m. to 5 p.m. **Delhi Redi-Ride** serves Delhi Township Monday through Friday from 7 a.m. to 6 p.m. and Saturday from 9 a.m. to 5 p.m. Rides are scheduled in the order received and are limited to availability of space on the bus. Calls to request trips should be made at least 4 hours in advance of assigned pickup. Transportation is not provided to or from schools when school bus transportation is available to a student. Fixed-route fares\* apply. Call 517-394-CATA (2282) for more information or to reserve a ride.

### Connector Service

Connecting outlying communities with the urbanized area, the Connectors offer regularly scheduled service Monday through Saturday. Buses make regular and requested stops along established routes. Deviations of up to one mile may be possible for trips arranged in advance. The **Mason Connector** travels between the Mason and South Pennsylvania Meijer stores, serving bus stops along Cedar Street. The **Williamston/Webberville Connector** serves stops between Webberville and the Meridian Mall along Grand River Avenue, with stops in Williamston. CRS\*\* fares apply. Call 517-394-CATA (2282) or 800-322-1390 for more information or to request a ride that deviates from the route.

### Shopping Bus

CATA provides regularly scheduled weekday service from area senior housing complexes to grocery stores and shopping centers. The fare is \$2 round trip. Reservations are not required. Call 517-394-CATA (2282) for information.

### Lot Link & Night Owl

These phone-ahead evening and weekend services operate on MSU's campus during fall and spring semesters. Call 517-432-8888 and a small bus will arrive at your curb within 20 minutes. Rides are limited to campus locations. Fixed-route fares\* apply.

### Clean Commute Options

Clean Commute Options is a free program dedicated to improving air quality in the tri-county area. The program provides individuals traveling to or within Ingham, Eaton and Clinton counties with travel options that best fit their transportation needs. A free online commute-matching service – at [cleancommute.org](http://cleancommute.org) – gives registrants access to a complete list of potential bus routes, carpool and vanpool matches, bike buddies, and bicycle and walking route information. Visit @cleancommute on Facebook and Twitter for the latest updates. For an application or more information, call 517-393-RIDE (7433) or email [cleancommute@cata.org](mailto:cleancommute@cata.org).

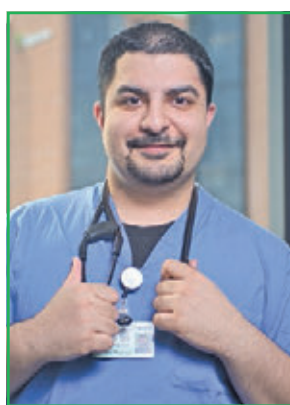
## Fares

**\*Fixed-Route Fares:** The standard one-way fare for fixed-route service is \$1.25. Medicare cardholders, students, seniors and persons with disabilities pay a reduced fare of 60 cents. Children under 42 inches tall ride free. Customers boarding fixed-route service in Zone 2 (Delta Township segment of Route 3) pay a higher fare of \$2.50. The discounted Zone 2 fare rate is \$1.25. Unlimited-ride discount cards and passes are also available at [cata.org](http://cata.org) and designated pass vendor locations.

**\*\*CRS Fares:** One-way regular fares range from \$2.25 to \$3.25, based on the length of the trip. Discounted fares range from \$1 to \$1.50 for Medicare cardholders, students, seniors and persons with disabilities. Children under 42 inches tall ride free. Ten-Ride Punch Passes are also available at [cata.org](http://cata.org) and designated pass vendor locations.

## NOSHIR

*Resident Physician, Sparrow Family Practice*



I used CATA all the time at MSU. I still ride Route 1. It's such a valuable service to this community. I interact with patients who use Spec-Tran, which is indispensable to the hospital. CATA is vital to patient recovery. It's imperative that they have transportation to get home safely and in a timely manner, to get to follow-up appointments, the pharmacy and so on. CATA makes it work.

## STEPHANIE

*Program Manager, Lutheran Social Services*



CATA provides an invaluable service to the clients of Lutheran Social Services of Michigan, Child and Family office. Birth families, foster families and foster care youth are able to access resources at our office and in the community, like service providers, employment and housing, thanks to CATA. Overall, we are better able to serve clients when we connect them with CATA.

## 2012–2013 CATA Board of Directors



**Peter Kuhnmuench**



**Joseph Sambaer**



**Patrick Cannon**

### BOARD OFFICERS

**Peter Kuhnmuench**  
Board Chair  
City of Lansing

**Joseph Sambaer**  
Vice-Chair  
Lansing Township

**Patrick Cannon**  
Secretary-Treasurer  
Meridian Township



**Douglas Lecato**



**Robin Lewis**



**Ralph Monsma**

### BOARD MEMBERS

**Douglas Lecato**  
Delhi Township

**Robin Lewis**  
City of Lansing

**Ralph Monsma**  
City of East Lansing

**Julie Brixie**  
Meridian Township

**Robert Swanson**  
City of Lansing

**Nathan Triplett**  
City of East Lansing

**Anne Wilson**  
City of Lansing



**Julie Brixie**



**Robert Swanson**



**Nathan Triplett**



**Anne Wilson**



**Mark Grebner**



**John Prush**

### NONVOTING REPRESENTATIVES

**Mark Grebner**  
Ingham County

**John Prush**  
Michigan State University

## CATA Leadership



**Sandy Draggoo**  
CEO/Executive Director

**Debbie Alexander**  
Assistant Executive  
Director

**Craig Allen**  
Director of  
Maintenance

**Laurie Robison**  
Director of  
Marketing

**Janice Kidd**  
Director of Finance

**Dwight D. Smith**  
Director of  
Operations

### Local Advisory Committee

**Alphonse Swain**  
Chairperson  
Equal Diversity

**Deb Wiese**  
Vice-Chairperson  
Michigan  
Rehabilitation  
Services

**Patrick Cannon**  
LAC Liaison  
CATA Board Member

**Frank DeRose**  
Tri-County Office  
on Aging

**Paul Palmer**  
Citizen  
Representative

**Alicia Paterni**  
Capital Area  
Michigan Works!

**Sandi Stevens**  
Foster Grandparents

**Mitch Tomlinson**  
Peckham Vocational  
Industries Inc.

**Brett VanDrie**  
Citizen  
Representative

**Suzanne Love**  
Citizen  
Representative

### Amalgamated Transit Union Local #1039 Lansing

#### OFFICERS

**Steven Soliz**  
President

**Randy Steinhauer**  
Vice President

**Kathleen M. Kelley**  
Recording Secretary &  
Financial Secretary

#### COMMITTEE PERSONS

**Donald Bean**

**Michael Cramer**

**Brian Gould**

**Alan Jordan**

**Greg Noble**

**David Stanfield**

## CATA Listening Sessions

Join us for our Listening Sessions, and share your thoughts and concerns with CATA representatives. We invite you to stop by anytime during the following sessions, because we want to hear from you.

#### Monday, July 15, 2013

3 p.m. – 5 p.m.  
CTC\*

#### Tuesday, October 22, 2013

9 a.m. – 11 a.m.  
CTC\*

1 p.m. – 3 p.m.  
MSU-CTC\*\*

#### Tuesday, January 21, 2014

9 a.m. – 11 a.m.  
CTC\*

1 p.m. – 3 p.m.  
MSU-CTC\*\*

#### Wednesday, April 23, 2014

11 a.m. – 1 p.m.  
CTC\*

#### Thursday, July 24, 2014

2 p.m. – 4 p.m.  
CTC\*

\*CTC – 420 S. Grand Ave. in downtown Lansing  
\*\*MSU-CTC – Shaw Parking Ramp 1

**Title VI:** CATA services are provided in accordance with Title VI (of the Civil Rights Act of 1964), without discrimination based on race, color, national origin or other prohibited bases. Call CATA at 517-394-1100 with questions or concerns regarding discrimination.

## No-Service Days

CATA operates year-round, with the exception of the following holidays:

- New Year's Day
- Easter Sunday
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

## Accessibility

- CATA vehicles and facilities are accessible to persons with disabilities.
- Fixed-route buses are equipped with an audio system that announces major destinations and transfer points to assist visually impaired passengers and others.
- Service animals are always welcome on CATA vehicles.
- **cata.org** provides information in formats that meet federal accessibility guidelines and include downloadable MP3 audio files of all schedules and service brochures.
- Large-print schedules and audio tapes are available upon request.
- Bus-hailing kits are available for customer use at bus stops served by multiple routes.

✂ Cut along dotted line and keep by your phone or computer

## CATA Resource Directory

### Customer Service Center & Fixed-Route Info:

CATA Transportation Center  
420 S. Grand Ave., Lansing 48933  
Mon-Fri: 7 a.m. – 7 p.m.  
Sat-Sun: 9 a.m. – 5 p.m.  
Ph: 517-394-1000  
Email: info@cata.org

### CATA Administrative Offices:

4615 Tranter St., Lansing 48910  
Mon-Fri: 8 a.m. – 5 p.m.  
Ph: 517-394-1100 • Fax: 517-394-3733

### Spec-Tran: 517-394-CATA (2282)

Mon-Sun: 8 a.m. – 5 p.m.

### Rural Service Connectors Shopping Bus Redi-Ride

517-394-CATA (2282)  
or 800-322-1390  
Mon-Sat: 6:30 a.m. – 5 p.m.

### Lot Link: 517-432-8888

Mon-Fri: 7 p.m. – 2 a.m.  
Sat-Sun: 9 a.m. – 2 a.m.

### Night Owl: 517-432-8888

Mon-Fri: 2 a.m. – 7 a.m.  
Sat-Sun: 2 a.m. – 9 a.m.

### Rider Alerts: Subscribe or access 24/7 at [cata.org](http://cata.org)

### Website: [cata.org](http://cata.org)

### Facebook: [Facebook.com/rideCATA](https://www.facebook.com/rideCATA)



### Twitter: [Twitter.com/rideCATA](https://twitter.com/rideCATA)

### Michigan Relay Center Voice TDD: 800-649-3777

**Clean Commute Options:** [cleancommute.org](http://cleancommute.org)  
[cleancommute@cata.org](mailto:cleancommute@cata.org) [Twitter.com/cleancommute](https://twitter.com/cleancommute)  
517-393-RIDE (7433) [Facebook.com/cleancommute](https://www.facebook.com/cleancommute)  
Mon-Fri: 8 a.m. – 5 p.m. [Youtube.com/cleancommute](https://www.youtube.com/cleancommute)