

ADDENDUM #1 TO CATA RFP #2012-104
CAPITAL TRANSPORTATION AUTHORITY
RADIO SYSTEM MAINTENANCE SERVICES

Attached are Questions received from interested vendors in regard to the above Request for Proposal (RFP). Below are CATA's official answers to those questions.

1) Q. In the Objective of the project it lists daily maintenance and repair. Is this to say you want someone daily to go to your facility or is it referring to day to day maintenance and repair as failures occur?

A. Daily maintenance does not require someone at our property daily. In the last year our current provider scheduled one day a week (Friday) to do clean up and this would be necessary based on our communication of radio problems.

2) Q. Scheduled pickup/drop off of radios – Scheduled stops require travel cost and it is an expense that is noted as no charge item. Is a UPS account number to shuttle failed and repaired equipment back and forth an option? Tele-Rad would be willing to pay the UPS both ways. Also, who determines failures if it is a pickup/drop off, your mechanic?

A. We would consider alternate arrangements for drop off and pick up as suggested. Our maintenance team does replace radio parts when "plug and play" is possible using existing spare parts. Most drop off and pick up could be accomplished at scheduled maintenance times for other radio repairs.

3) Q. Guaranteed hours for failures for normal business hours is 2 hour response on the bid. Tele-Rad's response on all calls is a guaranteed 4 hour during normal and after hours. At times the response is less, however, we cannot guarantee 2 hours. Is that acceptable?

A. A four hour response time is not a "no-go" as such. We will take this under consideration when evaluating proposals but should not prevent, by itself, a proposal by any vendor.

4) Q. Pricing for annual and bi-annual inspection was referenced in different areas of the bid. Which is your request for annual or bi-annual?

A. Our request was for two scheduled reviews and reports on the entire system. The annual inspections had some additional reporting requirements to close out the contract year.