

CAPITAL AREA TRANSPORTATION AUTHORITY
BOARD OF DIRECTORS MEETING

WEDNESDAY, JULY 21, 2021
4:00 P.M. – 3131 E. MICHIGAN AVE., LANSING, MI 48912
(FORMER SEARS BUILDING)

AGENDA

- I. CALL TO ORDER
- II. PUBLIC COMMENTS
- III. CHAIR'S COMMENTS
 - Appointment of Nominating Committee
- IV. CHIEF EXECUTIVE OFFICER'S REPORT
- V. ACTION ITEMS – PROPOSED CONSENT AGENDA
 - A. APPROVAL OF MINUTES OF JUNE 16, 2021, BOARD MEETING
 - B. APPROVAL OF TREASURER'S REPORT FOR MAY 2021
 - 1. Interim Income Statement
 - 2. Cash Summary
 - 3. Investments
 - 4. Fifth Third Investment Account Reconciliation
 - C. RESOLUTION OF THE CATA BOARD OF DIRECTORS

PROPOSED MOTION: That the CATA Board of Directors adopts the Resolution of the CATA Board of Directors set forth below:

RESOLUTION OF THE CATA BOARD OF DIRECTORS

WHEREAS, CATA did not hold a regular Board of Directors Meeting in April 2020 and began holding virtual monthly meetings in May 2020; and

WHEREAS, the CATA Board of Directors elected to provide for safe public meetings that included procedures for virtual meetings of the public body, which included access for public participation at virtual meetings; and

WHEREAS, the virtual public meetings complied with the mandates of emergency orders issued to control the spread of COVID-19 by Governor Whitmer, MDHHS, and Mayor Schor; and

WHEREAS, the Open Meetings Act (OMA) was amended to allow a public body to hold virtual meetings for a period of time and in certain circumstances, including during a local declared state of emergency; and

WHEREAS, the state of emergency declarations have now ended, and each Board Member is choosing to ratify their vote on every action taken during the period of time when meetings were held virtually.

NOW, THEREFORE BE IT RESOLVED, that the CATA Board of Directors hereby ratifies *nunc pro tunc* each and every action and vote taken by the Board, without any change in an individual Board member's vote, at all Board meetings between May 20, 2020 and June 21, 2021.

- VI. ACTION ITEM - DISCUSSION AGENDA
- VII. OLD BUSINESS
- VI. NEW BUSINESS
- VII. PUBLIC COMMENT
- VIII. EXECUTIVE SESSION REGARDING UNION LABOR AGREEMENT NEGOTIATIONS

PROPOSED MOTION: That this Board meeting go into closed session, pursuant to MCL 15.268(c), for a strategy session in connection with negotiation of a collective bargaining agreement with the Union, ATU, Division 1039, and that following such closed session, this Board meeting return to open session for completion of the Agenda.

- IX. ADJOURNMENT

CAPITAL AREA TRANSPORTATION AUTHORITY
BOARD OF DIRECTORS MEETING via ZOOM

WEDNESDAY, JUNE 16, 2021; 4:00 P.M.

PRESENT: Nathan Triplett, Chair
Dusty Fancher, Vice Chair
Shanna Draheim, Secretary/Treasurer
Dion'trae Hayes
Mark Grebner
Robin Lewis
John Prush
Phil Deschaine
Derek Melot
Doug Lecato
Jack Schmitt

CALL TO ORDER:

Nathan Triplett, Chair called meeting to order at 4:10 p.m.

ABSENT: Jennie Gies

ROLL CALL: All present, Jennie Gies was absent.

Chair Triplett instructed all participants on the Zoom meeting format in accordance with the authority of Public Act 254, 2020.

CORRESPONDENCE TO THE BOARD AND PUBLIC COMMENTS

Correspondence to the Board

Chair Triplett stated that there were four (4) emails sent to the Board with one (1) email held back for personnel matters.

Public Comments

Deb Parrish thanked the Board for letting her speak and inquired about the amount of money being saved with having split shifts for full time employees. She also inquired about the incentive money being spent on new drivers.

CHAIR'S COMMENTS:

Chair Triplett informed the Board that Governor Whitmer intends to lift COVID-19 restrictions on or before July 1, 2021, therefore; CATA will no longer have the authority to hold virtual meetings. Most likely, the June 2021 Board meeting will be the last meeting held virtually.

Doug Lecato inquired about Zoom being allowed at any level.

Chair Triplett stated that they are still working on the logistics with staff. He stated that without being under a state of emergency order, there are limited options for individual Board members to meet virtually.

Mark Grebner inquired about the possibility of live streaming or recording Board meetings to accommodate the public and staff members which may want to watch rather than attend in person.

Chair Triplett stated that live streaming and recording Board meetings are part of their discussion.

Mark Grebner recognized that the pandemic forced us to make changes that perhaps should have been changed long ago. He suggested that CATA at least record the Board meetings for those that may want to be informed yet cannot be present in person. Mr. Grebner expressed his opinion that implementing the Zoom meetings were inexpensive and worked well.

Chair Triplett agreed with Mr. Grebner's remarks.

MOTION:

Doug Lecato motioned to excuse Jennie Gies and Dion'trae Hayes supported the motion.

ROLL CALL VOTE: The motion carried unanimously.

CHIEF EXECUTIVE OFFICER'S REPORT

Update

Bradley Funkhouser informed the Board that Los Angeles and New York opened yesterday, Tuesday, June 15, 2021, which is a good sign that the end of the pandemic is near.

Juneteenth

Bradley Funkhouser reported that this Saturday is June 19th which is also known as Juneteenth National Independence Day. This is a national holiday that recognizes June 19, 1865, when many enslaved people in Texas learned they were free. Texas was the last state to free their slaves in the United States. Mr. Funkhouser stated that this is a milestone that we should all recognize.

COVID-19/Vaccinations

Bradley Funkhouser stated that were no COVID-19 related leaves reported last week. He also referenced a video clip of himself alongside Ingham County Health Department Director, Linda Vail in the unveiling of two (2) wrapped vaccine buses. The buses are to promote the effectiveness and safety of the vaccine. Mr. Funkhouser reported that regionally, there have been over 2,300 free rides given to those that required transportation to be vaccinated. He also recognized and commended those that helped with the public getting vaccinated.

Ridership

Bradley Funkhouser reported that there have been 8,800 adjusted rides. This is the highest adjustment since November 2, 2020. He then stated that the consensus

among other transit agencies is about three (3) years before getting back to pre-pandemic status. Lansing routes are running at about 45%, 1-16 off campus. Currently, CATA is at about 1.7 million rides for the year. Last year's total ridership was at 7.3 million. Mr. Funkhouser stated that the hope is to make ridership more flexible and he expects the numbers will increase now that we have regional collaboration.

FMLA

Bradley Funkhouser stated that FMLA has decreased since implementation on April 16, 2021 and there have only been 130 occurrences compared to last year. Overtime has also significantly declined with 7,300 overtime hours pulled back and converted to straight time.

Job Fair-New Operators

Bradley Funkhouser stated that CATA received multiple applicants prior to the job fair. A class of eight (8) started training this past week. CATA has another job fair scheduled at the end of this month. Mr. Funkhouser referenced the tentative agreement made between CATA and the ATU during negotiations that stated any operators willing to train new hires would receive an additional \$1.50 on top of their regular pay. He was excited to report that a good number of senior to mid-range drivers have agreed to shadow new drivers. He expects a larger training class will begin in the next few weeks.

Budget

Bradley Funkhouser updated the Board that there will be a draft budget of approximately \$55 million in Operating submitted by end of the month.

PROPOSED CONSENT AGENDA

- A. APPROVAL OF MINUTES OF MAY 19, 2021, BOARD MEETING
- B. APPROVAL OF TREASURER'S REPORT FOR APRIL 2021
 - 1. Interim Income Statement
 - 2. Cash Summary
 - 3. Investments
 - 4. Fifth Third Investment Account Reconciliation
- C. APPROVAL OF THE SEVENTH AMENDMENT TO MICHIGAN STATE UNIVERSITY CONTRACTED TRANSPORTATION SERVICES AGREEMENT

PROPOSED MOTION: That the CATA Board of Directors authorizes Board Chair, Nathan Triplett, and Chief Executive Officer, Bradley T. Funkhouser, to execute the Seventh Amendment to the MSU Contracted Transportation Services Agreement, on such other terms and conditions as the Board Chair and Chief Executive Officer deem necessary.

Mark Grebner requested that Action Item C be moved to discussion.

MOTION:

Doug Lecato motioned to approve the Consent Agenda with Action Item C, APPROVAL OF THE SEVENTH AMENDMENT TO MICHIGAN STATE UNIVERSITY CONTRACTED TRANSPORTATION SERVICES AGREEMENT moved for discussion and Robin Lewis supported the motion.

ROLL CALL VOTE: The motion carried unanimously.

ACTION ITEM - DISCUSSION AGENDA

- A. APPROVAL OF THE SEVENTH AMENDMENT TO MICHIGAN STATE UNIVERSITY CONTRACTED TRANSPORTATION SERVICES AGREEMENT

PROPOSED MOTION: That the CATA Board of Directors authorizes Board Chair, Nathan Triplett, and Chief Executive Officer, Bradley T. Funkhouser, to execute the Seventh Amendment to the MSU Contracted Transportation Services Agreement, on such other terms and conditions as the Board Chair and Chief Executive Officer deem necessary.

MOTION:

A motion was made by Mark Grebner to approve Discussion Item A, APPROVAL OF THE SEVENTH AMENDMENT TO MICHIGAN STATE UNIVERSITY CONTRACTED TRANSPORTATION SERVICES AGREEMENT and Robin Lewis supported the motion.

DISCUSSION:

Mark Grebner requested a summary of the contract with MSU.

Bradley Funkhouser explained that Andrew Brieschke, Deputy CEO and John Prush, Deputy Director at MSU and CATA Board member, have put together a one-year extension to the agreement made pre-pandemic which continues to operate under a free fare system to MSU students. Mr. Funkhouser referred to John Prush to confirm the details.

John Prush confirmed Mr. Funkhouser's remarks.

ROLL CALL VOTE: The motion carried unanimously.

OLD BUSINESS

None

NEW BUSINESS

None

PUBLIC COMMENT

Deb Parrish stated that Zoom has made these meetings more assessable for the physically challenged. She also inquired about paying a fare to attend the in-person

meetings.

Chair Triplett stated that this is part of the logistics being discussed right now.

**EXECUTIVE SESSION REGARDING UNION LABOR AGREEMENT
NEGOTIATIONS**

PROPOSED MOTION: That this Board meeting go into closed session, pursuant to MCL 15.268(c), for a strategy session in connection with negotiation of a collective bargaining agreement with the Union, ATU, Division 1039, and that following such closed session, this Board meeting return to open session for completion of the Agenda.

MOTION:

Phil Deschaine motioned to go into closed session and Robin Lewis supported the motion.

ROLL CALL VOTE: The motion carried unanimously.

ADJOURNMENT

There was no further business Chair Triplett adjourned meeting at 5:03 p.m.

Respectfully Submitted,

Shanna Draheim
Secretary/Treasurer

Tina Orlando
Recording Secretary

**Capital Area Transportation Authority
INTERIM INCOME STATEMENT
For The Month Ending May 31, 2021**

	May Actual	May Budget	Variance	% Variance	FY 2021 Actual YTD	FY 2021 Budget YTD	Variance	% Variance	FY 2021 BUDGET	<u>% of Fiscal Year Completed</u> 67%	<u>% Annual Budget Revenues/Expense</u>
REVENUES											
Farebox	\$ 107,411	\$ 208,333	\$ (100,922)	-48.4%	\$ 908,966	\$ 1,666,667	\$ (757,701)	-45.5%	\$ 2,500,000		36.4%
Contracted Services	\$ 108,798	\$ 291,667	\$ (182,869)	-62.7%	\$ 1,093,487	\$ 2,333,333	\$ (1,239,846)	-53.1%	\$ 3,500,000		31.2%
Property Tax	\$ 7,799,809	\$ 1,918,083	\$ 5,881,726	306.6%	\$ 21,464,667	\$ 15,344,667	\$ 6,120,000	39.9%	\$ 23,017,000		93.3%
State Revenue	\$ 1,286,300	\$ 1,618,333	\$ (332,033)	-20.5%	\$ 9,916,395	\$ 12,946,667	\$ (3,030,272)	-23.4%	\$ 19,420,000		51.1%
Federal Revenue	\$ 113,481	\$ 318,772	\$ (205,291)	-64.4%	\$ 1,048,298	\$ 2,550,179	\$ (1,501,881)	-58.9%	\$ 3,825,269		27.4%
Other Revenue	\$ 37,323	\$ 71,750	\$ (34,427)	-48.0%	\$ 209,178	\$ 574,000	\$ (364,822)	-63.6%	\$ 861,000		24.3%
TOTAL REVENUES	\$ 9,453,122	\$ 4,426,939	\$ 5,026,183	113.5%	\$ 34,640,991	\$ 35,415,513	\$ (774,522)	-2.2%	\$ 53,123,269		65.2%
EXPENSES											
Labor	\$ 1,774,670	\$ 1,791,583	\$ 16,913	0.9%	\$ 12,174,000	\$ 14,699,333	\$ 2,525,333	17.2%	\$ 22,049,000		55.2%
Fringe Benefits	\$ 908,511	\$ 1,042,097	\$ 133,586	12.8%	\$ 7,308,863	\$ 7,978,113	\$ 669,250	8.4%	\$ 11,967,169		61.1%
Services	\$ 295,119	\$ 259,042	\$ (36,077)	-13.9%	\$ 2,450,248	\$ 2,317,733	\$ (132,515)	-5.7%	\$ 3,476,600		70.5%
Materials & Supplies	\$ 529,780	\$ 360,108	\$ (169,672)	-47.1%	\$ 2,413,451	\$ 2,880,200	\$ 466,749	16.2%	\$ 4,320,300		55.9%
Utilities	\$ 55,717	\$ 69,975	\$ 14,258	20.4%	\$ 517,210	\$ 559,800	\$ 42,590	7.6%	\$ 839,700		61.6%
Casualty & Liability	\$ 62,740	\$ 83,333	\$ 20,593	24.7%	\$ 622,184	\$ 666,667	\$ 44,483	6.7%	\$ 1,000,000		62.2%
Purch. Transportation	\$ 748,064	\$ 751,667	\$ 3,603	0.5%	\$ 5,523,420	\$ 6,013,333	\$ 489,913	8.1%	\$ 9,020,000		61.2%
Miscellaneous	\$ 22,495	\$ 68,883	\$ 46,388	67.3%	\$ 340,322	\$ 300,333	\$ (39,989)	-13.3%	\$ 450,500		75.5%
Interest Expense	\$ 51	\$ 250	\$ 199	79.6%	\$ 689	\$ -	\$ (689)	0.0%	\$ -		0.0%
Depreciation	\$ -	\$ -	\$ -	0.0%	\$ 1,623	\$ -	\$ (1,623)	0.0%	\$ -		0.0%
TOTAL EXPENSES	\$ 4,397,147	\$ 4,426,939	\$ 29,792	0.7%	\$ 31,352,010	\$ 35,415,513	\$ 4,063,503	11.5%	\$ 53,123,269		59.0%
NET INCOME (LOSS)	\$ 5,055,975	\$ 0	\$ 5,055,975		\$ 3,288,981	\$ -	\$ 3,288,981		\$ -		

Interim statements are subject to adjustments and year-end audit

**Capital Area Transportation Authority
 Treasurer's Report
 Cash Activity During the Month**

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05/01/2021 - 05/31/2021

Cash Balance -05/01/2021	\$ 6,267,929
Disbursements	\$ (9,190,441)
Receipts	\$ 5,926,681
Adjustments	\$ -
Cash Balance - 05/31/2021	<u>\$ 3,004,169</u>

Disbursements:

Cash Disbursements Register	\$ (3,291,174)
Payroll	(1,387,155.00)
Healthcare (BlueCross Blue Shield)	(495,715.00)
Transfers To the ASU Claims Account	\$ (16,397)
Transfers To the Investment Account	\$ (4,000,000)
Total Cash Disbursements	<u>\$ (9,190,441)</u>

Receipts:

Cash Receipt Register	\$ 5,926,681
Transfers From the Investment Account	-
Total Cash Receipts	<u>\$ 5,926,681</u>

Adjustments:

Misc. Items	\$ -
Total Cash Adjustments	<u>\$ -</u>

**Capital Area Transportation Authority
 Treasurer's Report
 Cash and Investment Balances & Interest Earned**

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05/01/2021 - 05/31/2021

CASH & INVESTMENT BALANCES	PORTFOLIO BALANCE	% OF TOTAL
<u>CASH & CASH EQUIVALENTS</u>		
FIFTH THIRD BANK - General Account	3,004,169	15.82%
FIFTH THIRD BANK - ASU Claims Account	24,595	0.13%
<u>FIXED INCOME INVESTMENTS</u>		
FIFTH THIRD BANK	<u>15,961,328</u>	84.05%
TOTAL	<u>\$ 18,990,092</u>	100.00%

INTEREST EARNED	INTEREST
INCOME EARNED ON INVESTMENTS:	
FIFTH THIRD BANK (Net of Expenses/Accrued Interest)	\$ 2,361
OTHER BANKS	<u>-</u>
TOTAL	<u>\$ 2,361</u>
Monthly Average Rate of Return	0.0124%
Annual Average Rate of Return	0.149%

Interim statements are subject to adjustments and year-end audit

Capital Area Transportation Authority
 Treasurer's Report
 Fifth Third Bank Investment Account Reconciliation

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05/01/2021 - 05/31/2021

Market Value at the Beginning of the Period - 05/01/2021			\$	11,954,796
Portfolio Activity:				
<u>Transfers (To) or From General Checking</u>				4,000,000
<u>Net Income/(Loss) & Expenditures</u>				
Interest Earned	\$	3,608		
Accrued Interest Paid	\$	(302)		
Administrative Expenditures	\$	(945)		
Total Net Income/Loss & Expenditures			\$	2,361
<u>Realized Gains or (Loss) From Sales</u>			\$	(3,791)
<u>Market Appreciation</u>				
End of Period	\$	(10,928)		
Beginning of Period	\$	11,139		
Unrealized Gain/(Loss) from Market Appreciation			\$	211
<u>Change in Value From Accrued Income</u>				
Previous Accrued Income (-)	\$	(35,741)		
Current Accrued Income (+)	\$	43,492		
Net Change from Accrued Income				<u>7,751</u>
Market Value at the End of the Period - 05/31/2021				<u><u>\$15,961,328</u></u>

Interim statements are subject to adjustments and year-end audit

NOTE:

The Fifth Third Bank Investment Account includes investments in the Federated Government Obligations Fund, Institutional Shares, considered as cash equivalents with a stable market value, and short term fixed income investments in federal and Michigan municipal securities that have market values that may fluctuate prior to redemption or early call dates.

ACTION ITEM - RESOLUTION OF THE CATA BOARD OF DIRECTORS

CATA complied with the mandates of all emergency orders to control the spread of COVID-19. This included having public meetings, such as the monthly meeting of the CATA Board of Directors, via electronic means (i.e. Zoom) while remaining in compliance with the Open Meetings Act.

While such meetings were permissible by law, CATA is choosing to adopt this Resolution. This Resolution shall ratify each Board Member's vote on every action taken during the period of time when meetings were held via electronic means.

Staff recommends that the Board approve the proposed motion.

PROPOSED MOTION: That the CATA Board of Directors adopts the Resolution of the CATA Board of Directors set forth below:

RESOLUTION OF THE CATA BOARD OF DIRECTORS

WHEREAS, CATA did not hold a regular Board of Directors Meeting in April 2020 and began holding virtual monthly meetings in May 2020; and

WHEREAS, the CATA Board of Directors elected to provide for safe public meetings that included procedures for virtual meetings of the public body, which included access for public participation at virtual meetings; and

WHEREAS, the virtual public meetings complied with the mandates of emergency orders issued to control the spread of COVID-19 by Governor Whitmer, MDHHS, and Mayor Schor; and

WHEREAS, the Open Meetings Act (OMA) was amended to allow a public body to hold virtual meetings for a period of time and in certain circumstances, including during a local declared state of emergency; and

WHEREAS, the state of emergency declarations have now ended, and each Board Member is choosing to ratify their vote on every action taken during the period of time when meetings were held virtually.

NOW, THEREFORE BE IT RESOLVED, that the CATA Board of Directors hereby ratifies *nunc pro tunc* each and every action and vote taken by the Board, without any change in an individual Board member's vote, at all Board meetings between May 20, 2020 and June 21, 2021.

INFORMATION ITEMS

JULY 21, 2021

1. MAY RIDERSHIP REPORT
2. MAY RIDERSHIP GRAPH YEAR-TO-DATE
3. FUEL PURCHASE FOR JUNE 2021
4. DEI TASK FORCE UPDATE
5. AMAZON HUB LOCKERS

MAY 2021 RIDERSHIP REPORT

<u>Total system rides – May:</u>	<u>209,429</u>
Average weekday system ridership	8,250
Average weekday system ridership change 5/21 to 5/20	+4,150

	<u>5/21 v. 5/20</u>	
	<u>Percentage Change</u>	<u>Ridership Change</u>
Monthly total system ridership	+111.2%	+110,261
Monthly Urban Fixed-Route change	+118.0%	+90,371
Monthly MSU campus ridership change	NA	+815
Monthly Spec-Tran ridership change	+78.4%	+7,368
Monthly Total Paratransit ridership change	+58.2%	+7,580

Note: Fixed route and regular paratransit service began on a limited basis beginning May 4, 2020. A more robust service began on May 26, 2020. Fare free service was in place from March 18, 2020 to June 14, 2020.

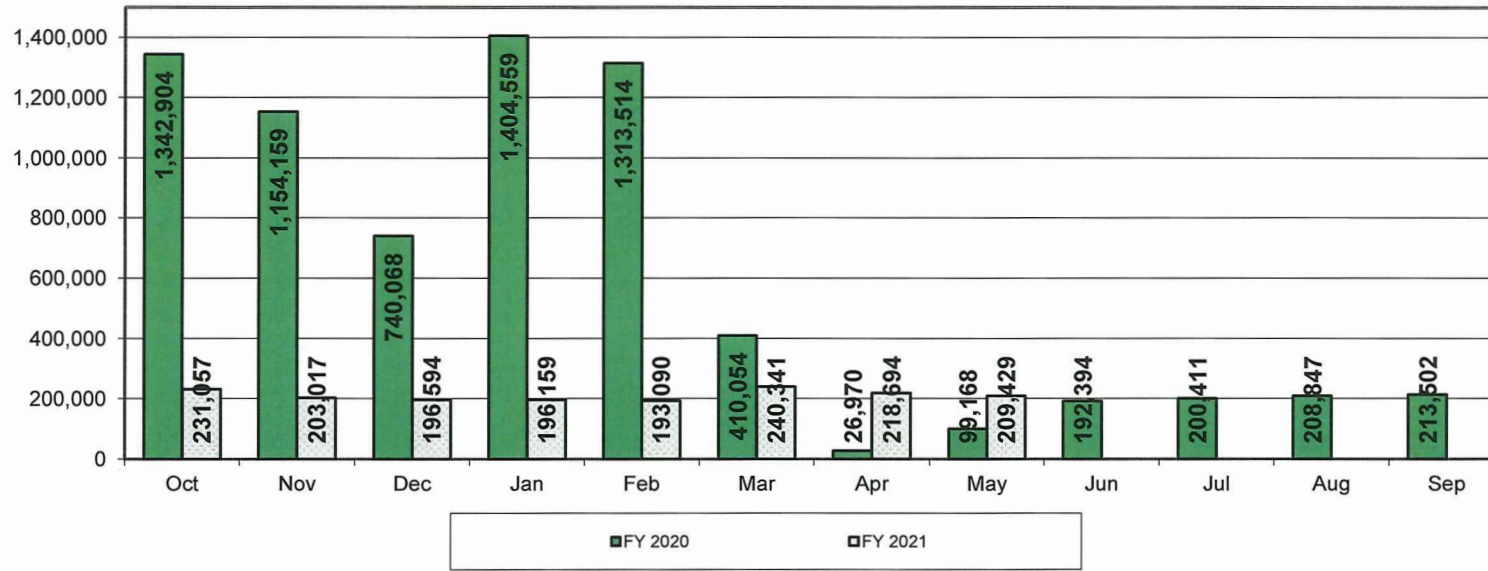
FY 2021 YEAR-TO-DATE RIDERSHIP

<u>Total system rides – FY 2021:</u>	<u>1,688,381</u>
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	<u>FY 2021 vs. FY 2020</u>	
	<u>Percentage Change</u>	<u>Ridership Change</u>
Total system rides change	-74.0%	-4,803,015
Year-to-Date Spec-Tran ridership change	-28.2%	-48,902
Year-to-Date Total Paratransit ridership change	-42.7%	-112,995

Note: CATA began reducing fixed route service on March 18, 2020. On March 23, 2020, CATA suspended all fixed route service and went to demand response only service. Fixed route and regular paratransit service began on a limited basis beginning May 4. A more robust service began on May 26. On June 15, CATA implemented regular fixed route summer service with the exception of Route 32. Fare free service was in place from April 18 to June 14. Fares were reinstated on June 15. On August 31, CATA implemented a reduced regular fixed route fall service. Alterations were made to Routes 12 and 26, while service was suspended on Routes 17 (Grab and Go) and MSU Routes 30,31,33,38, and 39. In place of regular weekday service on the MSU campus, weekend Routes 34, 35, and 36 were used. Ridership substantially impacted by COVID-19 pandemic.

CATA's Monthly Ridership: FY 2020 & FY 2021



INFORMATION ITEM - FUEL PURCHASE FOR JUNE 2021

The following lists our prices for diesel fuel for June 2021

<u>Date of Delivery</u>	<u>Price Per Gallon</u>
6/03/2021	\$2.3630
6/09/2021	\$2.2855
6/17/2021	\$2.1660
6/24/2021	\$2.1965
6/30/2021	\$2.1865

FY 2021 Current average per gallon fuel cost	\$2.24
FY 2021 Budget per gallon fuel cost	\$2.35

**Diversity Equity & Inclusion Task Force
Meeting Summary
June 14, 2021**

To raise employee awareness and provide a diverse array of DEI education, the following presentations were given during the June DEI Task Force meeting:

The History of Gay Pride – Presented by Marshea Brown in honor of Pride Month. A video presentation was shared with those in attendance:

<https://www.youtube.com/watch?v=hITTnxxB800>.

Juneteenth – Presented by Margaret Stephens to commemorate the abolishment of slavery on June 19, 1865. On June 17, 2021, President Biden signed a bill, establishing the National Juneteenth Independence Day Act. June 19th was declared a new federal holiday.

Tulsa Race Massacre – Presented by Matt Oudsema in recognition of the 100th anniversary of the infamous assault in Tulsa. The presentation included a moving video: <https://www.youtube.com/watch?v=RjHuWnKxfz0>.

Discussion followed the presentations. The Task Force thanked speakers for their research work and presentations.

Respectfully submitted,

Marshea Brown
Chairperson
Diversity Equity & Inclusion Task Force



INFORMATION ITEM – AMAZON HUB LOCKERS

In November 2020, CATA initiated contact with Amazon to inquire about the possibility of hosting an Amazon Hub Locker at the downtown CTC and the Capital Area Multimodal Gateway facilities.

An Amazon Hub Locker is a secure, self-service kiosk that allows customers to retrieve packages at their convenience from a variety of host sites. Lockers are easy to use, improve package security and are proven to increase foot traffic for hosts.

In January 2021, CATA was invited to attend an Amazon Locker webinar. Amazon then conducted a site audit at the CTC in February. In early June, CATA received and approved a locker installation proposal, along with terms and conditions.

The CTC locker – named Jonas – arrived on June 22 in a dark grey-blue colorway, dubbed by Amazon as “Squid Ink.” The locker stands 6 feet wide by 27 inches deep by 7 feet high. It is under camera surveillance and located in the southwest section of the north interior concourse, around the corner from the Security office.

Customers access the locker to retrieve packages via a smartphone loaded with the Amazon Shopping app. The locker detail page will load, and the app automatically connects to the locker using Bluetooth technology. Once connected, the customer taps “Open Locker” within the app and collects their package.

Amazon Hub Lockers are free to host and use. Additionally, Amazon provides total customer support to the end user.

CATA continues to work with Amazon to determine whether the Gateway qualifies for a locker.

Marketing will feature the locker in our promotional materials as a customer benefit.