

LOCAL ADVISORY COUNCIL MEETING
WEDNESDAY, APRIL 1, 2026
3:30 P.M. - CATA BOARD ROOM

MEMBERS PRESENT: Deb Wiese, Chair Darrin Fowler
Diana Paiz Gill Lemonde
George Hanley Erin Shannon, Vice Chair
Doug Lecato Leah March-Pons (Zoom)
Geneva Smith Caleb Adams

MEMBERS ABSENT: Gloria Johnson-Cannon and Jeffrey Allshouse

CATA BOARD MEMBER: Kellie Blackwell (Zoom)

CATA PERSONNEL: Craig Frazier, Victoria Joseph, Todd Brooks and Darren Horn

TRANSDEV PERSONNEL: Simone Moore (Absent)

GUESTS: None

CALL TO ORDER:

Chair Wiese called the meeting to order at 3:33 p.m.

PUBLIC COMMENTS:

None

APPROVAL OF APRIL AGENDA

MOTION:

A motion to approve the April 2026 agenda was moved by Gill Lemonde and supported by Diana Paiz.

VOTE: Motion passed unanimously.

APPROVAL OF FEBRUARY MINUTES

MOTION:

A motion to approve the February 2026 minutes was moved by Gill Lemonde and supported by Diana Paiz.

VOTE: Motion passed unanimously

LAC CHAIR COMMENTS – Deb Wiese

Chair Wiese expressed her condolences for the passing of Pat Cannon.

BOARD LIAISON REPORT – Kellie Blackwell

See attached report.

CATA CEO REPORT – Bradley Funkhouser (Absent)

None

CATA DIRECTOR OF OPERATIONS REPORT – Todd Brooks

Code Blue

Todd Brooks stated that CATA provided one (1) overnight warming buses during the City of Lansing Code Blue weather alerts from Wednesday, January 21, through Thursday, March 5. He noted that CATA also provided a shuttle bus from Letts Community Center to the CATA Transportation Center (CTC). Mr. Brooks shared that the shuttle bus transported 1,946 people to the Letts Community Center and the warming bus that ran along Route 1 transported 1,073 people.

Fellowship in the Park

Todd Brooks stated that on Sunday, February 8, and March 8, CATA partnered with Essential Blessings to host *Fellowship in the Park* at the CTC. He noted that the local nonprofit organization provides free meals, clothing, and necessities for those in need every second Sunday of the month.

Holiday Service

Todd Brooks stated that this Easter will mark the fourth year of providing holiday service to CATA riders.

CATA Community Partnership Meeting

Todd Brooks stated that on Thursday, February 12, CATA's community partners met for a second time where they discussed the City of Lansing Code Blue weather alerts.

Clinton Transit Transfers

Todd Brooks shared that the transfers to and from Clinton Transit are going well. He explained that there are two (2) transfer points, Lake Lansing Meijer and Bath Meijer. From there CATA brings riders to MSU and then from MSU back to the transfer points. Mr. Brooks noted that last week, CATA provided a total of 68 rides.

Chair Wiese inquired whether the transfer rides were scheduled by dial-a-ride from Clinton Transit and connecting to CATA's fixed-route service.

Craig Frazier stated that the trips are pre-scheduled ADA rides made by contacting Disability Area Network and using CATA's Spec-Tran.

Chair Wiese inquired whether there has been any further discussion with the owner of Frandor who requested that CATA remove its bus shelter from their property.

Todd Brooks stated that CATA has not had any further discussions with the owner of Frandor.

PARATRANSIT OPERATIONS MANAGER – Craig Frazier

Holiday Service

Craig Frazier stated that CATA has 48 operators and 200 scheduled rides for Easter service. He explained that based on past years, approximately 30% will cancel their trip.

CATA's New Website

Hannah Kindree, Digital Accessibility Specialist, stated that the Marketing Department is aware of the new website issues and has reached out to the vendor for repairs. She also listed the following items for the LAC to review on the new website.

- [Local Advisory Council Page](#)
- [Disability Resources](#)
- [Spec-Tran](#)
- [Services Landing Page](#)

Paratransit Numbers

Craig Frazier stated that Paratransit ridership in March 2026 increased by 4% compared to March 2025.

Diana Paiz inquired about the contact person for the MyRideCATA app.

Craig Frazier stated that questions regarding the MyRideCATA app can be sent directly to Dan Goodemoot, Director of Information Technology, or Ryan Larsen, Information Technology Services Manager.

TRANSDEV – Simone Moore

Craig Frazier reported on behalf of Simone Moore. He stated that Transdev continues to focus on safety, and recruiting more operators and technicians. Mr. Frazier also stated that following a successful ratification of their Labor Agreement, wage increases for all Transdev union employees will take effect on Wednesday, April 1, 2026.

SERVICE QUALITY SUBCOMMITTEE (SQS) – Erin Shannon

See attached report.

At the March SQS meeting, members discussed clients attempting to book back-to-back wait-stops.

Proposed language change:

Q: How many wait stop trips may be arranged per day?

Only two (2) wait-stops may be arranged per day, provided they are not back-to-back wait-stops. Exceptions for additional two (2) wait-stop trips may be permitted on an as-needed basis with Paratransit supervisor's approval.

Diana Paiz requested that the language be revised to read.

Only two (2) wait-stops may be arranged per day, provided they are not back-to-back wait-stops. Exceptions for more than two (2) wait-stop trips may be permitted on an as-needed basis with Paratransit supervisor's approval.

MOTION:

A motion to approve the revised wait-stop language as suggested by Diana Paiz was moved by George Hanley and supported by Darrin Fowler.

VOTE: Motion passed unanimously.

OLD BUSINESS:

None

NEW BUSINESS:

Renewal of LAC Appointments of J. Caleb Adams, Gloria Johonso-Cannon and Leah March-Pons

Diana Paiz requested that the renewal of Leah March-Pons be voted on separately.

MOTION:

A motion to approve the renewal of LAC appointments Gloria Johnson-Cannon and J. Caleb Adams were moved by Doug Lecato and supported by Gill Lemonde.

VOTE: Motion passed unanimously.

MOTION:

A motion to approve the renewal of LAC appointment Leah March-Pons was moved by Darrin Fowler and supported by Gill Lemonde.

DISCUSSION:

Diana Paiz expressed her concern over renewing LAC appointment Leah March-Pons due to her attending meetings via Zoom versus in-person.

Members discussed Ms. Paiz's concerns.

VOTE: Eight members approved reappointment of Leah March-Pons and one member voted no.

MEMBER COMMENTS/ANNOUNCEMENTS:

PUBLIC COMMENT:

Geneva Smith mentioned that a Transdev operator broke her walker.

Craig Frazier stated that he would get in touch with Ms. Moore to replace her walker.

ADJOURNMENT:

MOTION:

A motion to adjourn was moved by Geneva Smith and supported by George Hanley.

VOTE: Motion passed unanimously.

Chair Wiese adjourned the meeting at 4:38 p.m.

Respectfully submitted,

Darren Horn
Paratransit Operations Supervisor

Victoria Joseph
Operations Administrative Assistant